

ENTRANOSA WATER & WASTEWATER

1330 Hwy 333 – TIJERAS, NM 87059
(505) 281-8700

DELINQUENT PAYMENT POLICY

1. If payment for an account has not been received by the 20th of the month, a penalty fee of \$10.00 will be assessed.
2. For accounts (60) days past due, a penalty fee of \$10.00 will be assessed to the account and service may be disconnected. The monthly bill will serve as a disconnect notice. If a payment is not received in full by the 15th, following billing, service will be disconnected and fees will be assessed. A \$30.00 disconnect fee will be charged if service is cut-off. A \$30.00 reconnect fee will be charged to reinstate water service. All fees, charges and unpaid balances must be paid in full.
3. Accounts still not paid in full after (90) days will be assessed an additional penalty fee of \$10.00.
4. If an account becomes (120) days delinquent, the meter will be locked and a lock fee of \$400.00 will be charged to the account. **SERVICE WILL NOT BE RE-INSTATED UNTIL ALL CHARGES ARE PAID IN FULL.** Entranosa reserves the right to pull a meter associated with a delinquent account.