

Entranosa Water News

January 30, 2017

January Consumption. Residential demand this month was lower than normal, averaging just over 4,000 gallons. In January 2016, average residential usage was just under 4,400 gallons and in January 2015 it was just under 4,500 gallons. Use what you need – no more, no less.

Drought. The US Drought Monitor, which can be viewed at <http://droughtmonitor.unl.edu> shows that our area remains in a “normal” drought condition (which is not normal!). The forecast through April 2017 is for ‘normal’ conditions across the State.

Water Rates. Your bill this month reflects a 3% rate increase on water – all other rates remain the same, including septic. These increases reflect the cumulative cost pressures from electrical power, health coverage, regulation, and maintenance expense for our infrastructure.

Hardness. We measured 11 grains of hardness at the office today, but there are variations throughout the System. Hardness levels will range between 10 and 14 grains into early April, unless demand rises unexpectedly. A grain is equivalent to 17.1 milligrams per liter.

Board Meeting. The Board of Directors will hold its next monthly meeting (weather permitting) on the 3rd Thursday in February (the 16th) at 11:30 a.m. Should you wish to attend, please call to verify the date so we can make proper arrangements and notify you of changes that may occur (i.e. weather).

Board Officers and Board Makeup. The Board of Directors met in a regularly scheduled meeting in January and elected officers for this year. They are: Chair – Lee Liggett, Vice Chair - Paul Gorder, Treasurer – Dennis Hodges, Secretary – Rob Baracker.

Bill Payment – Automatic Payment Authorization. From time to time, bill payments are subject to delays associated with one, or all, of the following – delay in payment from the bank, postal processing delay, delay in receipt processing. A late fee accrues to late payments. One option to ensure timely payment is an automatic payment authorization and there is no charge. We offer three options on withdrawal dates (5th, 15th and 20th of each month), and an authorization can be withdrawn by the customer at any time. Call the office for details or assistance. An authorization form is attached.

Household Water Pressure. Next month, we’ll run a blurb about system and household pressure, the pressure reducing valves and check valves installed on meter installations and the plumbing code requirement for expansion tanks.

**Call Before You Dig – 811 – It is the Smart Thing to Do and ...
It IS the Law**

Entranosa Water & Wastewater Association
(505) 281-8700 / (505) 604-5935 (emergency)

www.entranosawater.com

Hours of Operation:

Monday – Thursday 8:00am – 4:30pm and Friday 9:00am – 4:30pm