

Entranosa Water News

October 31, 2017

October Usage. Residential demand this month averaged just under 4,800 gallons, compared to just over 5,800 gallons in October of last year, and 5.400 gallons in October 2015. We encourage you to use what you need – no more, and no less.

Office Holiday Closure. The office will be closed in honor of Veterans Day on Friday, November 10th, and for the Thanksgiving weekend on November 23rd and 24th. You may leave administrative messages at our office number, and you may call 505-604-5935 for water emergencies.

Hardness. We measured hardness at the office on October 29th and it was 20 grains. Based on our total pumping in October, it averaged 27 grains for the month. A grain is approximately 17.1 milligrams per liter. We expect hardness to drop in November, as our pumping diminishes, to about 21 grains.

Board Meeting. The Board of Directors will not meet in November for a regularly scheduled meeting, but will hold a planning retreat on Saturday, November 18th.

Yard Line Repair Insurance. We offer insurance coverage for yard line repairs occurring between the meter and the foundation of the home. The service is \$4.00/month, but you must choose to be covered by calling **407-8081** (there is a 30 day waiting period). This coverage does NOT include leaks that started prior to the start of your coverage, and there are limits for each incident.

Beware of Some Payment Services. Several of our members have reported using an online payment service located at www.Doxo.com and we have not received payments through those channels. The Attorney General Consumer Protection Division is interested in these kinds of enterprises. Call 800-678-1508 for information or go the AG web site, www.nmag.gov/consumer-complaint to file a complaint, if deemed appropriate. One way to avoid these issues is to sign up for auto-draft, for which there isn't a charge. Contact the office for details.

County Water Conservation Limitations. The annual water conservation restrictions imposed by the Counties of Santa Fe and Bernalillo have been lifted, but will reimpose in the Spring of 2018.

Contact Information. Please contact our office to update your current phone numbers and email addresses. You can do this by subscribing to our alerts on our website at www.entranosawater.com or by sending an email to ewwa@entranosawater.com. Your contact information is only used in the event we need to contact you for a variety of reasons; billing, high usage, water outage, emergency announcement, etc. We do NOT provide this information to outside sources.

New Well and Transmission Line. We've started work on a new well that was permitted in 2004, with an associated four mile transmission line. The well provides us an additional 184 acre feet of good quality water, and improves our reliability by increasing the number of wells we have and by dispersing their locations.

Consumer Confidence Report (CCR). The direct URL link to our current report is:

<http://ccrwater.net/entranosawater-25652>

Call 811 Before You Dig - It IS the Law

Entranosa Water & Wastewater Association
(505) 281-8700 (office) / (505) 604-5935 (emergency)

www.entranosawater.com

Office Hours of Operation: Monday – Thursday 8:00 am – 4:30 pm, and Friday 9:00 am – 4:30 pm

Road Closures

The NM State Police is the ONLY agency that can authorize road closures on I-40, Old 66, North 14, and state roads 337, 217, 472 and 536. NO other state or local government has that authority. Having said that, any first responding agency can request a road closure and start diverting traffic in the interest of public safety. The NM State Police will take weather, possible life-threatening road condition or crashes into consideration for a road closure.

Road Closure Procedures

To minimize impact to east mountain residents - The NM State Police no longer close the Canyon at Tramway in ABQ, due to weather – they will close the highway at Moriarty while simultaneously ‘encouraging’ truck traffic to exit early and stage at the Fairgrounds, UNM, Balloon Fiesta Park or Walmart in Edgewood. Going west from Moriarty, they will have truck traffic turn around at Edgewood, Zuzax, Tijeras, and then Tramway. In the event I-40 is closed to weather conditions east of NM, Santa Rosa will be the point of closure for I-40.

Winter Suggestions for Your Vehicle

Pack an emergency winter car kit – jumper cables, wool blanket, hat & gloves, small water bottles (not completely full – which are easier to thaw), food – such as protein or granola bars that are high calorie and ready-to-eat, extra cell phone batteries or a charger.

Prepare your vehicle AND yourself – winterize the car and keep it well maintained, don’t let the tank go below ½ full, don’t leave home without a fully charged cell phone, check weather before traveling, check road conditions (NMDOT has warnings on their web site or call 511), if traveling long distance – ensure someone knows your route and you’re expected arrival time, avoid unfamiliar routes – don’t go exploring in a snow storm ...

Winter Suggestions for Your Home

Have extra food, blankets, warm clothing **and water** available **for each member of the family** – experts recommend **three to five days** for winter emergencies (snowed in, no power ...). Emergency food should be non-perishable. Store a good supply of dry seasoned wood or wood pellets for your fireplace or pellet stove or top off your propane tank. **KNOW WHERE YOUR WATER SHUT OFF VALVES ARE** – and how to use them! Have an LED flashlight and batteries, stockpile kitty litter or bags of sand, have rock salt available to help thaw icy paths (but use calcium or manganese chlorides on concrete), have a snow shovel (or three) ... and tune in to 1670 AM during extended power outages (the emergency radio frequency) for updates.

Important Non-Emergency Contact Information

Bernalillo County Sheriff (EM Substation) (505) 281-3377
Bernalillo County Public Works – Roads (505) 848-1503
Bernalillo County Fire Station 43 (505) 314-0160
Bernalillo County Fire Station 46 (505) 314-0100
NM Department of Transportation (DOT) Road Hotline 511
Santa Fe County Sheriff (505) 986-2460
Santa Fe County Fire – Edgewood (505) 281-4697
Edgewood Police (505) 281-5717
Text Alerts on Road Closures and Weather – sign up at www.Nixle.com

In ANY emergency – dial 911

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