

Entranosa Water News

HAPPY NEW YEAR!

December 30, 2016

Residential Usage in December. Residential demand this month was just under 4,100 gallons. In December 2015, residential usage was just under 5,300 gallons, and in 2014 it was 4,900 gallons. As always – use what you need ... no more, and no less.

Hardness. We measured 11 grains of hardness at the office on December 29th, and (based on pumping) it has averaged 12 grains throughout the month (a grain is approximately 17.1 milligrams per liter). In January, we anticipate that hardness will rise slightly, but remain in the range of 11 to 14 grains.

Board Meeting. The Board of Directors will meet at 11:30 a.m. on Thursday, January 19th at the Entranosa office. Please contact the office if you'd like to attend, so we can contact you in the event there is a change due to weather, or other circumstances.

Notice of Violation. A couple of months ago we received a notice from the Environment Department that we'd improperly collected samples for Total Trihalomethanes and Halo Acidic Acids (5) in the summer of 2014. This is an administrative issue, not a health issue, but we're required to notify you of the circumstance. The Notice is on the reverse of this newsletter. Please contact the office with any questions.

Drought Conditions. Our drought condition remains 'abnormally dry, where it has been most of the year. The seasonal outlook through the end of March is for a 'normal' condition (not sure what that is, any more ...) with increasing chances of drought around Gallup.

Contact Information. Please contact the office to update your current phone numbers and email addresses. You can also do this by subscribing to our alerts off of the website at www.entranosawater.com or email, ewwa@entranosawater.com. This information is critical in the event we need to contact you for a variety of reasons: billing, high usage, water outage, emergency announcement, etc. We do NOT provide this information to outside sources

To help ensure payments are received on time, please consider our auto draft service. The service provides a higher level of security than sending a check by mail, it's less expensive, and ensures that your bill is paid on time without mail or processing delays. We offer credit card payments online at www.entranosawater.com but there is a \$3.00 service fee for that payment method. There is no charge for the Auto Draft.

Consumer Confidence Report. Our latest, annual, report is on our web site and the link is:

<http://ccrwater.net/entranosawater-17033>

You may request a hardcopy from the office - we'll be happy to mail it to you.

Water Rates. You will see a 3% rate increase for water, with the bill you receive at the end of January. Septic/Liquid Waste fees will not change for 2017.

Call 811 BEFORE You Dig – It IS the Law

Entranosa Water & Wastewater Association
(505) 281-8700 (office) / (505) 604-5935 (emergency)

www.entranosawater.com

Office Hours of Operation: Monday – Thursday 8:00am – 4:30pm, and Friday 9:00am – 4:30pm

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