

**WELCOME . . .** Entranosa Water & Wastewater is a non-profit, private, cooperative. We attempt to serve all reasonable requests for water service within our service area. Our service meets all State and County requirements. Below is a list of our fees and procedures.

**Important Phone Numbers:** Office: **281-8700** Water Emergency: **604-5935**

**Address:** 1330 State Highway 333, Tijeras, NM 87059  
(One mile east of Sedillo Hill Exit)

**Office Hours:** 8:00 am - 4:30 pm Monday - Thursday  
9:00 am – 4:30 pm Friday  
Mail slot in front door available 24 hours per day.

**Meter Reading:** Meters are read on or about the 27<sup>th</sup> of each month.

**Billing:** Bills are mailed at the end of each month. If you do not receive your bill by the end of the first week of the month, please contact our office.

**Payments:** Payments are due by the 20<sup>th</sup> of each month.

**Outstanding Balance:** Accounts not paid by the 20<sup>th</sup> of the month, will be assessed a penalty of \$10.00. Accounts 60 days past due will receive a (5) day cut off notice on the monthly bill.

**Contract Payments:** Payments are due by the 20<sup>th</sup> of each month.

### Summary of Charges

Admin / Stand By Fee		<b>\$17.00</b> per month
Water Bill Protection Plan (water bill leak coverage)		<b>\$1.65</b> per month for bills up to \$1000
Water Line Protection Plan (optional - yard line repair and replacement coverage)		<b>\$4.00</b> per month
Water Charges	1,000 - 9,000 gallons 9,001 - 20,000 gallons over 20,000 gallons	<b>\$4.97</b> per thousand gal. <b>\$6.88</b> per thousand gal. <b>\$8.57</b> per thousand gal.
Late Payment Penalty		<b>\$10.00</b>
NSF Check Fee		<b>\$30.00 +tax</b>
Turn Off Fee		<b>\$30.00 +tax</b>
Turn On Fee		<b>\$30.00 +tax</b>
New Meter Installation Fee		<b>Household ¾" \$1475.00</b> <b>Household 1" \$2025.00</b>
Cost Estimate for Realtors	For non-members	<b>Minimum \$35.00</b> each
Membership Transfer Fee		<b>\$75.00 + tax</b>
Membership Fee		<b>\$6500.00</b>

**Wastewater maintenance service...** Entramosa Water & Wastewater Association provides scheduling and coordination of wastewater services as part of a maintenance contract with members. Members are set up on maintenance schedule to have their septic tanks pumped once every one to three years, depending on septic tank size, number of people in household, and usage factors - varying in charges as to frequency of pumping. If members do not know when their system was last pumped, we will schedule for pumping at the time of start up to the program.

Please refer to your water and wastewater service maintenance agreement for details about participation of this program.

Below is a list of the fee's for this program and other fees that may be associated to pumping a septic tank.

### Summary of Current Wastewater / Septic Charges

Septic Program Fees	Septic Tank Size	
	1000 Gal	1500 Gal
5 year program	\$3.36	\$3.36
3 year program	\$5.04	\$5.40
2 year program	\$8.40	\$8.40
1 year program	\$11.20	\$11.20
Locating/digging/uncover of tank	contact contractor for quote	
Installation of riser & lid (if needed)	contact contractor for quote	
Alternative Wastewater Systems - ATU	contact the office	