



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members



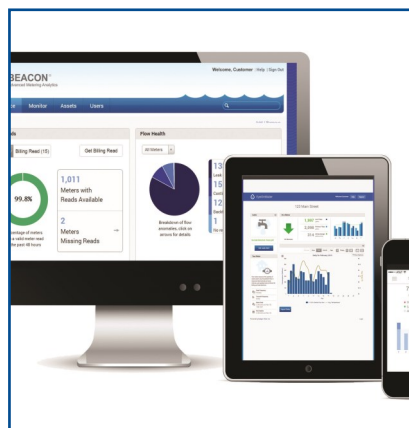
March

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2018

Suspect A Leak?

For the month of February, average household water usage was 5,000 gallons. If your water usage is substantially higher than that, you may have a leak. A leak the size of pinprick can result in a water loss of 120 gallons a day or 3,600 gallons a month. A larger leak, say the size of a pencil eraser, can waste 448,560 gallons a month. This represents a huge waste of precious resources and money. If you suspect a leak, call Entranosa. If a homeowner is interested in monitoring their family's water usage in real-time, Entranosa can install a \$300 device that allows the homeowner to read the meter on a cell phone, tablet or desktop computer. Monitoring is a sure way to spot leaks when they happen, rather than waiting for a frightening water bill.

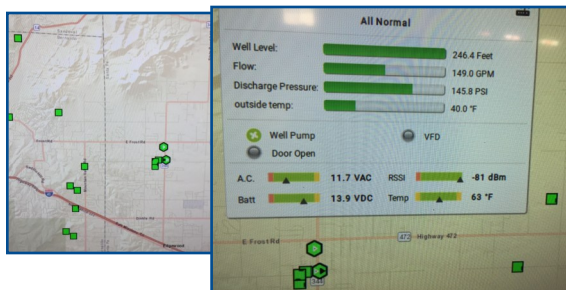


Water bills are due by the 20th of the month and can be dropped off at the Entranosa Water & Wastewater office at 1330 Hwy 333 in Tijeras.

A simple monitor allows a homeowner to monitor water usage 24/7



Entranosa Water & Wastewater monitors its wells, pumps, tanks and boosters on a real-time, continuous basis to ensure reliability. Entranosa uses a Mission Communication SCADA (Supervisory Control & Data Acquisition) system, which keeps tabs on 275 miles of water pipe across 250 square miles. It also monitors eight wells, eight booster stations and 17 tanks with 3 million gallons of water storage. Entranosa serves just under 3,400 connections with a staff of 12.



Board Chair Lee Liggett



Liggett and wife Sandy with Jazzman

Attorney and veteran Lee Liggett has served on the Entranosa Board since 2011, citing his interest in water law from growing up in a Nebraska agricultural family. He understands the diverse water needs of the East Mountains. In 2008, he and wife Sandy moved to Sandia Park to start Whispering Spirit Alpacas, an alpaca farm, and Whispirit, a wearable art business. His career was spent as counsel for three universities and two hospitals around the country. "Through the tireless efforts and good works of the management and staffs, Entranosa has set the standard for excellence in New Mexico," he said recently.

Entranosa Water & Wastewater Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Office Hours: Monday – Thursday 8:00am – 4:30pm; and Friday 9:00am – 4:30pm

- ♦ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ♦ Promote water conservation
- ♦ Provide leadership for our Community concerning water and wastewater issues
- ♦ Protect our ground water resources through environmentally responsible business practices
- ♦ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



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Entranosa Water's February Hardness Reading: 13 Grains



Meet Tommy Muller

Tommy Muller is the Lead Operator with Entranosa Water & Wastewater Association and he has been in that role for an astounding 27 years. He jokes that Entranosa can't get rid of him but it is partly Muller's deep knowledge that keeps the system running smoothly and reliably. Muller is a fourth generation resident of the East Mountains. He and his wife, Sherry, operate a ranch in the East Mountains and Muller said he has been operating a tractor since he was two years old. The couple have raised two children and have one grandchild. Muller said "Entranosa has gotten bigger and better on providing good quality water in the East Mountains."

Rita-Loy Simmons Retires from Edgewood Town Council

Entranosa Water & Wastewater bids a fond farewell to a staunch supporter with the February 21 retirement of Rita-Loy Simmons from the Town Council of Edgewood. Simmons served three four-year terms on the Edgewood Council.



Next Board Meeting will be at 11:30 am March 22 at the Entranosa office at 1330 Hwy 333. Members are welcome ! Call 281-8700 so we can make accommodations in advance.



Invest in Pressure Gauge to Save Pipes

Entranosa monitors mainline system pressures, but it is the homeowner's responsibility to monitor pressure from the meter to the home. Homeowners on top of the mountains near the tanks will have low pressure while homeowners at the bottom of the mountains will have high pressures. If you're not sure, invest in a \$10 pressure gauge to be safe. They're available at most hardware stores or at the Entranosa office.

GREAT NEWS!

Over the years, the water machine located in front of the Entranosa office has been very popular with customers. In fact it has been so popular, customers have had to wait for a turn to refill their bottles. At the Board of Directors annual budget meeting, the Board approved the purchase of a dual machine to improve service. Entranosa will be relocating the existing machine to a location next to Highway 14. When we have a firm location, we will announce it in the newsletter.



New Dual Water Dispenser

Lori Harris, Giving to the Community

Community service is part of Lori Harris' life. A graduate of the Anderson School of Management, she is the long-time Business Manager for Entranosa Water & Wastewater and also serves on the board of NM811 and served as president and executive director of Edgewood Chamber of Commerce. Her husband, Jim Smith serves as the District State Representative and is a retired school teacher. "The most rewarding part of my time here has been watching our community grow," she said recently.



Entranosa's Board of Directors

Chair : Lee Liggett **Vice Chair:** Paul Gorder **Secretary:** Rob Baracker

Treasurer: Dennis Hodges **Members:** CJ "Skip" Mead, Linda Barbour, Rik Thompson

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