

# ENTRANOSA WATER & WASTEWATER

1330 Hwy 333 – TIJERAS, NM 87059  
(505) 281-8700

## METER BASE FEE/PULL METER/LOCK METER POLICY

The following policy will be enforced for all meters installed by Entranosa Water & Wastewater Association:

1. Once a meter has been installed, there will be a  $\frac{3}{4}$ -inch Meter Base Fee of \$18.00<sup>1</sup> per month, a 1-inch Meter Base Fee of \$25.00 per month, a 2-inch Meter Base Fee of \$40.00 per month, a 3-inch or larger Meter Base fee of \$60.00 per month, whether water passes through the meter or not.
2. When balances become 30 days delinquent, a disconnect notice will be mailed out on the 10<sup>th</sup>. If payment is not received by the 15<sup>th</sup>, service will be turned off and the meter will be locked. A disconnect fee of \$50.00 for turning service off and a reconnect fee of \$50.00 for turning the service on will be assessed to the account. All balances must be paid in full to reinstate service.
3. If, after water has been turned off for non-payment, a member, tenant or property owner through a real estate contract removes a locked meter can lid with the intentions of turning the water back on, there will be a \$500 penalty and possible loss of membership.
4. Meters associated with accounts that are delinquent more than 90 days will be disconnected, the meter pulled, and the account will be turned over for to a collection agency for collection.
5. In order to reinstate service, a new meter and meter can will be installed at the current meter installation rate.
6. For a fee of \$100.00, the meter may be removed at the member's request in order to eliminate the monthly Meter Base Fee. The member must provide a written request before a meter will be removed. A \$100.00 fee will be required to have the meter reinstalled. All remaining balances must be paid in full.
7. If a member rents, leases or sells on a real estate contract a property serviced by Entranosa, all water bills remain the responsibility of the member. We will notify all members of rental and real estate contract properties when a tenant is 30 days past due. For more details, see the Rental and Real Estate Contract (R.E.C.) Properties Policy and Agreement.
8. If service has been discontinued for any reason, reconnection of service will not be reinstated until all fees are paid in full.

**Approved by the Board of Director April 18, 2019**

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<sup>1</sup> All fees and charges are subject to gross receipts tax.