

**WELCOME . . .** Entranosa Water & Wastewater is a non-profit, private, cooperative. We attempt to serve all reasonable requests for water service within our service area. Our service meets all State and County requirements. Below is a list of our fees and procedures. **Effective date: February 1, 2019**

**Important Phone Numbers:** Office: **281-8700** Water Emergency: **604-5935**

**Address:** 1330 State Highway 333, Tijeras, NM 87059

**Office Hours:** 9:00 am – 4:30 pm Monday  
8:00 am - 4:30 pm Tuesday - Friday

Mail slot in front door available 24 hours per day.

**Meter Reading:** Meters are read on or about the 27<sup>th</sup> of each month.

**Billing:** Bills are mailed at the end of each month. If you do not receive your bill by the end of the first week of the month, please contact our office.

**Payments:** Payments are due by the 20<sup>th</sup> of each month.

**Outstanding Balance:** If payment for an account has not been received by the 24<sup>th</sup> of the month, a penalty of \$10.00 will be assessed. For accounts 30 days past due, an additional penalty of \$20.00 will be assessed to the account. A disconnection notice will be sent by the 10<sup>th</sup>. If payment is not received in full by the 15<sup>th</sup>, services will be disconnected. Please refer to our Delinquent Payment Policy for further details.

**Contract Payments:** Payments are due by the 20<sup>th</sup> of each month.

**Summary of Charges**

|   |   |  |
|---|---|--|
| Meter Base Fee ¾” or less   |   | <b>\$18.00</b> per month +tax  |
| Meter Base Fee 1”   |   | <b>\$25.00</b> per month +tax  |
| Meter Base Fee 2”   |   | <b>\$40.00</b> per month +tax  |
| Meter Base Fee 3” or larger   |   | <b>\$60.00</b> per month +tax  |
| Water Bill Protection Plan (water bill leak coverage)                             |   | <b>\$1.65</b> per month for bills up to \$1000   |
| Water Line Protection Plan (optional - yard line repair and replacement coverage) |   | <b>\$4.00</b> per month  |
| Water Charges   | 0,000 - 7,000 gallons<br>7,001 - 17,000 gallons<br>over 17,000 gallons<br><b>Bulk haulers &amp; station</b> | <b>\$5.12</b> per thousand gal. +tax<br><b>\$7.03</b> per thousand gal. +tax<br><b>\$8.72</b> per thousand gal. +tax<br><b>\$15.50</b> per thousand gal. |
| Late Payment Penalty  |   | <b>\$10.00</b>   |
| NSF Check Fee   |   | <b>\$30.00</b> +tax  |
| Turn Off Fee  |   | <b>\$50.00</b> +tax  |
| Turn On Fee   |   | <b>\$50.00</b> +tax  |
| New Meter Installation Fee  |   | <b>Household ¾” \$1575.00 +tax</b><br><b>Household 1” \$2125.00 +tax</b>   |
| Meter Tenant’s Set-up Fee   |   | <b>\$35.00</b> +tax  |
| Membership Transfer Fee   |   | <b>\$75.00</b> + tax   |
| Membership Fee  |   | <b>\$6500.00</b>   |

**Wastewater maintenance service...** Entranosa Water & Wastewater Association provides scheduling and coordination of wastewater services as part of a maintenance contract with members. Members are set up on maintenance schedule to have their septic tanks pumped once every one to three years, depending on septic tank size, number of people in household, and usage factors - varying in charges as to frequency of pumping. If members do not know when their system was last pumped, we will schedule for pumping at the time of start up to the program.

Please refer to your water and wastewater service maintenance agreement for details about participation of this program.

Below is a list of the fees for this program and other fees that may be associated to pumping a septic tank.

### Summary of Current Wastewater / Septic Charges

| Septic Program Fees                     | Septic Tank Size             |             |
|---|------------------------------|-------------|
|   | 1000 Gal                     | 1500 Gal    |
| 5-year program                          | \$3.36 +tax                  | \$3.36 +tax |
| 3-year program                          | \$5.04 +tax                  | \$5.40 +tax |
| 2-year program                          | \$8.40 +tax                  | \$8.40 +tax |
| 1-year program                          | \$11.20+tax                  | \$11.20+tax |
| Locating/digging/uncover of tank        | contact contractor for quote |             |
| Installation of riser & lid (if needed) | contact contractor for quote |             |
| Alternative Wastewater Systems - ATU    | contact the office           |             |