



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members



April

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2020

Notice from Entranosa CEO Jack Crider and the Entranosa Board of Directors

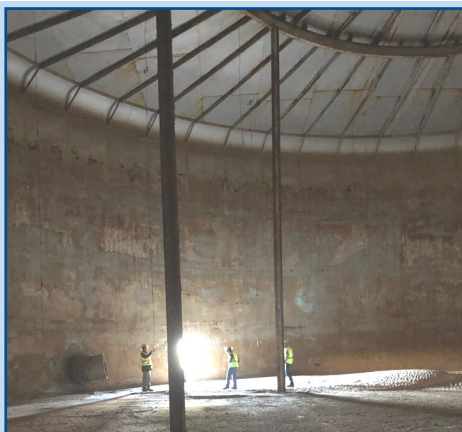


Beginning on Monday, March 23rd and until further notice, Entranosa will be closed to the public and we will have minimal staff members available in the office and in the field to help protect our community against COVID-19.

- Please drop your payment thru the door slot or put into our payment box across the parking lot or in the window payment box to the left of the front door.
- Cash payments will be dropped off at your own risk, we recommend getting a money order or cashier's check.
- If payments are for *Bulk Water* at our *Bulk Station* please include your phone number and the full name that the bulk account is under.
- If you have a water emergency after hours please call our on-call duty person at 505-604-5935.
- If you require immediate assistance, please call the office at 505-281-8700.

San Jose Reservoir

In January, we told you that Entranosa entered into an agreement with the Albuquerque Bernalillo County Water Utility Authority to investigate the potential of acquiring the 2.5 million gallon San Jose Tank. This month, Entranosa hired Tank Industries Consultants to inspect the San Jose tank to determine if it is feasible to relocate it to the Entranosa system.



Technology Improves Monitoring and Measuring



flow data that will help to isolate sections of the system to help operators find leaks.

In order to accurately measure water flows and potential water losses, Entranosa is installing electronic flow meters directly attached to the underground pipes. The meters provide real-time



Use New Service Window

In order to protect our members and staff from exposure to the virus, we have closed the office main entrance and opened a service window. Our office hours and services have not changed, but we are working with a reduced staff and ask for members patience as our response time might be a little slower.



Entranosa Water & Wastewater Association
Office: (505) 281-8700

Emergency: (505) 604-5935 www.entranosawater.com

Office Hours:

Monday 9:00 am – 4:30 pm

Tuesday – Friday 8:00 am – 4:30 pm

Entranosa is an equal-opportunity employer.

- ◇ **Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining**
- ◇ **Promote water conservation**
- ◇ **Provide leadership for our Community concerning water and wastewater issues**
- ◇ **Protect our ground water resources through environmentally responsible business practices**
- ◇ **Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions**

**ENTRANOSA'S
MISSION
STATEMENT**



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Entranosa Water's 3/25/20 Hardness Reading: 18 grains

Average Water Usage: March, 3,920; February, 4,968 gallons

Sometimes Smaller is Better

Installing meter cans in a crowded utility location can be difficult. In the past, if a backhoe was too large, Entranosa crews were forced to dig by hand. Recently, Entranosa Water & Wastewater purchased a used Kubota tractor, which is one-third the size compared to a standard backhoe. This will help crews to work more



efficiently in these tight areas and save time on labor. This tractor is used but still in great shape and will serve Entranosa members for years to come.



A small tractor makes work easier in neighborhoods

We award our Leak Detectives with a \$20.00 Bill Credit

Keep an eye out and report a leak to get your REWARD!



Safer, Roomier Meter Cans

This year, Entranosa will be changing out more meter cans to replace the smaller 18-inch cans with the larger 24-inch cans. The extra 6 inches makes all the difference and is safer for our operators to get into.



24-inch new meter cans will replace older 18-inch meter cans



Entranosa's Board of Directors

Chair : Linda Barbour **Vice Chair:** Lee Liggett **Secretary:** Rik Thompson **Treasurer:** Dennis Hodges **Members:** CJ "Skip" Mead, Paul Gorder, Rob Baracker

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