



# ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members Since 1981*



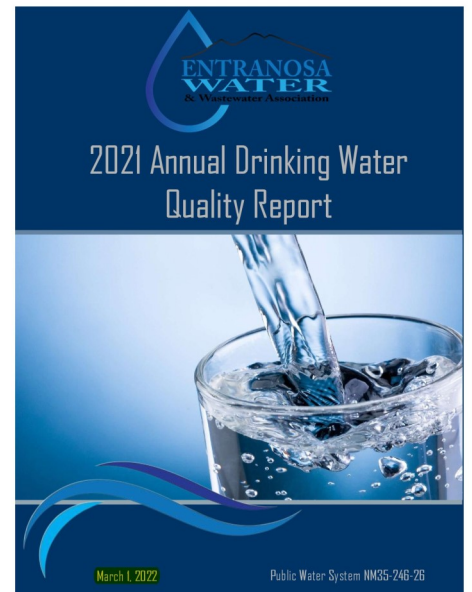
April

A MONTHLY PUBLICATION  
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2022

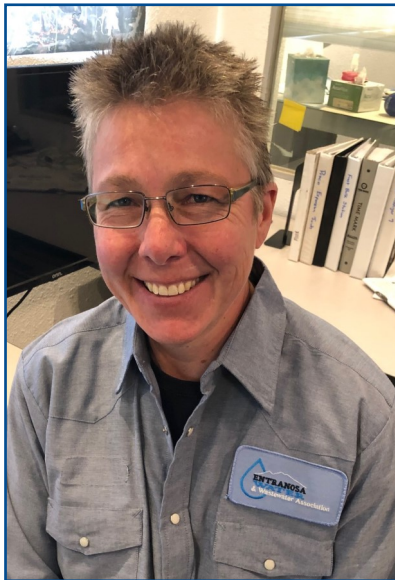
## The Latest Consumer Confidence Report is Out

If you're the type of person who wants to know the ins and outs of where your water comes from, then the 2021 Consumer Confidence Report is for you. This five-page report covers every step of Entranosa Water's process to get clean, safe and sustainable water to your household taps. The Annual Drinking Water Quality Report discusses every aspect — from the depth of the wells to the MIOX system which prepares the well water for drinking. A comprehensive chart on page 3 lists every substance or contaminant detected in Entranosa's water throughout the year, plus the levels found and a glossary that defines all the terms. A PDF of the report is available on our website at [www.entranosawater.com](http://www.entranosawater.com) or you call the office and request a copy to be sent to your home. It's good information and will boost your confidence in Entranosa Water & Wastewater's production process.



## Welcome Angie!

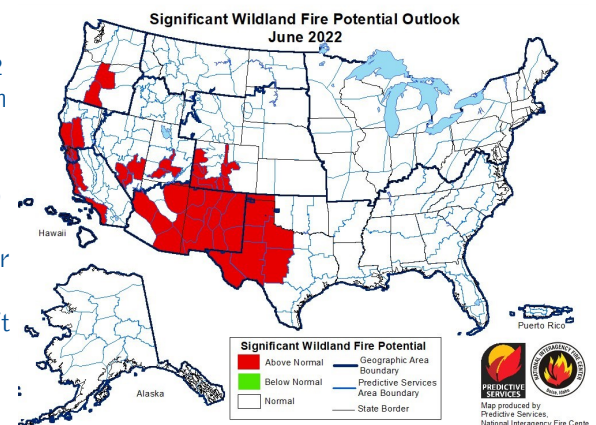
Entranosa is proud to welcome Angie Nepper to our family. Angie lives in the East Mountains and is a member of Entranosa. Angie comes to Entranosa with excellent previous experience, including commercial driving, metal fabrication and amazing mechanical expertise. She is quickly learning the Entranosa system. You will soon see her on duty call, so please give her a big welcome!



**Angie Nepper**

## Fire Season Ahead?

The National Interagency Fire Center issued the 2022 wildland fire protection map. This map is used to contract and assign fire-fighting aircraft to the regions that will need it. The outlook for New Mexico and the East Mountains doesn't look good. Please be careful this spring!



**Entranosa Water & Wastewater Association**

**Office: (505) 281-8700**

**Emergency: (505) 604-5935**

**[www.entranosawater.com](http://www.entranosawater.com)**

**Office Hours:**

**Monday 9:00 am – 4:30 pm**

**Tuesday – Friday 8:00 am – 4:30 pm**

***Entranosa is an equal-opportunity employer.***

- ◇ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◇ Promote water conservation
- ◇ Provide leadership for our Community concerning water and wastewater issues
- ◇ Protect our ground water resources through environmentally responsible business practices
- ◇ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S  
MISSION  
STATEMENT**



# ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members  
Celebrating 40 Years of Service*



**Water Hardness Reading as of 3/28/22 14 grains**

**Average Water Usage: March 4,048 gallons; February 4,404 gallons**

## Technology to Improve Efficiency

Entranosa's crews had

their first real introduction to the capability of the Cartegraph software. Currently all work orders are generated on paper, which requires crews to travel to the office to pick up the orders, then complete their work and finally to return to the office for administrative staff to close-out the work orders. Entranosa creates hundreds of work orders every month, which are handled by our staff three times during the process. With increasing costs, Entranosa has been looking for a more efficient way to communicate with crews remotely to eliminate the need to return to the office. Along with operator tablets, the new software will create the ability to have work orders sent directly to the crews, where they can address the customers' needs and closeout the work order on site, saving them time and fuel. It also provides a quicker response time to the customer. The software also is an asset management tool to track inventory, repairs and capital improvements and will integrate with Entranosa's billing software.



**Entranosa field staff getting a lesson in Cartegraph to improve efficiency**

## Testing the New Well

Balleau Groundwater Inc. of Albuquerque is in the process of

testing one of Entranosa's new wells, the E-150 (S4), to satisfy our due diligence process with the state.

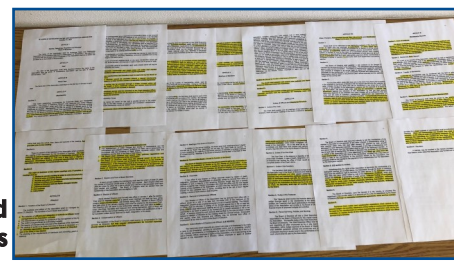
The well performed as expected, only dropping 18 feet before stabilizing at 571 gallons per minute over a 24-hour period. This well is over 500 feet in depth and has over a 300-foot water column. The next step is to determine the useful life of the well which Entranosa anticipates will

provide water for another 70+ years.



## Board Mulls Future Changes

After several meetings and a long workshop, the Administrative committee has identified needed changes to the Bylaws to reflect core business goals, current operation and adoptive policies. The working draft has been sent to legal counsel to review for changes that require membership vote approval vs ministerial changes the Board of Directors can make. Since 1981, there has been numerous changes made - usually to address a situation - but never a comprehensive rewrite of the Bylaws. Between now and the annual meeting this fall, this newsletter will contain the proposed changes and the reasons behind the changes.



**Proposed Changes**

## Entranosa's Board of Directors

**Chair:** Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

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