



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



April

A MONTHLY PUBLICATION FROM YOUR WATER AND WASTEWATER ASSOCIATION

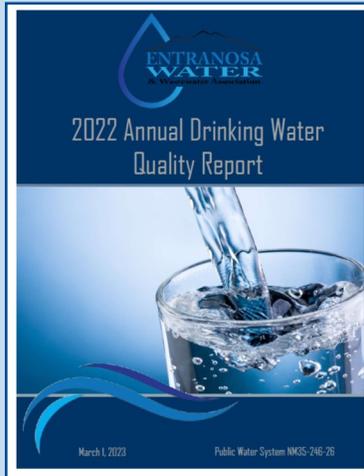
2023

Read the 2022 CCR

The most recent Consumer Confidence Report, or CCR, was released in

March and is available for the public to read. It's posted on our website (entranosawater.com) on the front page or you can find it under the "Reports" tab.

Members are also welcome to stop by the Entranosa office to pick up a copy. This annual, illustrated, five-page report details the quality, safety and sustainability of Entranosa's water supply, including the wells, which are the source of Entranosa's water, through the system to your home tap. It also lists the results of an EPA or state contamination testing, education and information about Entranosa and upcoming dates. It is important reading for anyone curious about the source and safety of their water.



Cover of the CCR

Please Return To Entranosa

Is it sitting

on your desk or kitchen table? Please sign, date and check the box and send it back to the office. There is a 60-day deadline to return the septic program closeout contracts to Entranosa. There are still hundreds yet to send out, so if you haven't received your settlement letter, it should be forthcoming.



Thank You Drew!

In March, Entranosa celebrated the retirement luncheon of System Manager

Drew Padilla. Drew spent 10 years with Entranosa, following a 25-year career with the Albuquerque Water Authority. Drew's biggest accomplishment was the expansion of the Mission Control SCADA system, which remotely controls all pumps, wells and tanks in the system. When Drew started, there were only three Mission controls in the system, now there are 26. This system has provided improvements in efficiency in manpower, water and energy. Operators can now control the entire system from their cell phones and quickly react to power outages, leaks and changes in demand. On the behalf of the Entranosa Board of Directors and staff, we thank Drew for his excellent work and dedication to the Entranosa members and our water system.



Drew Padilla Bids Staff Farewell

Spring Delays

Finally! There was one dry week in March and

our crews were able to install 1,000 feet of pipe along Camino Encantado Road. Only 4,000 feet to go...



Water Pipe to be Installed

Bank Change!

The change to US Bank did not go as smoothly as planned. Entranosa's postal service got the address right but didn't change the bar code. Unfortunately, instead of being sent to Denver, the old postal code sent payments to Albuquerque, which caused a significant delay. Our office was deluged with phone calls from members who paid on time but their accounts were not credited. Due to the delay, Entranosa is waiving any late payments. Also, Members who pay with their bank's on-line bill pay need to change the address to: **Entranosa Water & Wastewater, PO Box 561601, Denver CO 80256-1601.**

Entranosa Water & Wastewater Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Hours: Monday 9:00 am - 4:30 pm; Tuesday - Friday 8:00 am to 4:30 pm

Entranosa is an equal opportunity employer

Water outages - Call the main office 24/7 505-281-8700 option #2; or call 24/7 duty operator at 505-604-5935

- ◇ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◇ Promote water conservation
- ◇ Provide leadership for our Community concerning water and wastewater issues
- ◇ Protect our ground water resources through environmentally responsible business practices
- ◇ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

ENTRANOSA'S MISSION STATEMENT



ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members
Celebrating 40 Years of Service*



Water Hardness Reading as of 3/ 30/ 23: 15 grains

Average Water Usage: March, 4,137; Feb., 4,333 gallons

Average Monthly Bill: \$50

High Pressure Job

Entranosa is a high-pressure water system. Operator Matt Haskins really found out how much pressure comes from a two-inch water line while testing a new pony hydrant outside of Entranosa's office.



One minute ...



And the next

End of The Line

Wireless electronic meter endpoints have a 20-year battery life span. Currently, Entranosa is seeing those batteries now dying at a rate of 30 per month. During the week when staff reads meters, our crews spend two days physically reading 300 meters - and one day reading 3,300 of the wireless readers. This year, Entranosa has budgeted to replace over 200 meters and their wireless battery endpoints.



Dead batteries

Membership Costs Holding Steady

In Entranosa's Bylaws it

states: "Membership values are based on the cost to provide service to the entire membership divided by the total number of members and connection commitments. The Board may revise membership values as needed." During the Board meetings in February and March, Finance Manager Daniil Rybalko presented fixed assets and costs divided by the total number of memberships. After much discussion, the Board decided to keep the \$6,500 membership fee in place without any increases but will continue to evaluate the costs and Bylaw language to see if they need to be updated.

Spring Slush

Billing Specialist Brandi Simpson's daily task is to empty the coins from the water machine outside the office. One spring day, she forgot her boots at home so she improvised. Another good use for Walmart bags..!



Necessity is the mother of invention

Fire and Bulk Water Investments

Fire hydrants were installed to provide fire protection against residential house fires. The fire hydrants aren't designed to provide drinking water. Entranosa's eventual goal is to build bulk stations at strategic locations to accommodate bulk haulers, contractors and others. Entranosa recently reopened an old bulk station at the Entranosa office. Recent system improvements mean the station can now be used by bulk haulers, eventually eliminating trucks from filling at the Sedillo Hill location.



Bulk Hauler Fills at Entranosa

Membership Values Presentation

	2018	2019	2020	2021	2022
Oper. Costs +Property and Equipment ₁	42,220,331.20	43,708,182.94	45,002,850.54	\$ 46,009,595.21	\$ 46,738,454.61
Delta (amount capitalized in a year)	\$ 975,508.20	\$ 1,487,851.74	\$ 1,294,667.60	\$ 1,006,744.67	\$ 728,859.40
Depreciation Expense	\$ 691,592.40	\$ 721,611.34	\$ 749,746.26	\$ 843,313.12	\$ 884,260.15
Added new memberships	19	30	34	58	36
Total Memberships	4809	4839	4873	4931	4967
Metered Memberships	3509	3539	3573	3631	3667
Price per membership ₂	\$ 8,779.44	\$ 9,032.48	\$ 9,235.14	\$ 9,330.68	\$ 9,409.80
Price per metered membership ₃	12,032.01	12,350.43	12,595.26	12,671.33	12,745.69

₁ Costs, Property and Equipment does not account for Accumulated Depreciation
₂ Calculated as Costs + Property and Equipment/ Total Memberships
₃ Calculated as Costs + Property and Equipment/ Metered Memberships

	2018	2019	2020	2021	2022
Property and Equipment w/Accumulated Depreciation & Operating costs	28,849,627.10	29,632,540.78	30,209,530.10	30,393,553.59	30,243,682.41
Divided by Metered Memberships	8,221.61	8,373.14	8,454.95	8,370.57	8,247.53
Divided by Total Memberships	5,999.09	6,123.69	6,199.37	6,163.77	6,088.92

Bylaw language: Section 2. Membership Prices "Membership values are based on the cost to provide service to the entire membership divided by the total number of members and connection commitments. The board may revise membership values as needed"

Entranosa's Board of Directors

Chair: Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

Office 505-281-8700

www.entranosawater.com

Emergency 505-604-5935