



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



December

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2022



Working to Settle Septic Accounts

The Entranosa Board of Directors and staff are working through over 2,400 septic program accounts to be settled. Before the end of the year, approximately 1,200 members will receive letters with their account status. Members will be required to select the options provided based on where they are in the pumping cycle, account balance and whether or not the member has complied with the program requirements. Members will have 60 days to select their option and return the form provided to the Entranosa office. Members in good standing will have the options to either get their septic tank pumped one last time, receive credit on their water bill or receive reimbursement for charges relating to

pumping service. The second round of 1,200 letters to members should be sent in February 2023. Members who are scheduled to be pumped this year and are having septic problems should contact American Pumping to get pumped.



Welcome Joseph!

Entranosa's new employee is Joseph Lesperance,

who grew up in Torrance County, went to Estancia High School and after graduation went to work as a utility worker for the City of Moriarty. After that, he spent 10 years with DOT operating heavy equipment on the road crew. Joseph and Breanna have two daughters, Kaleigh and Kaislyn.

Joseph Lesperance

Sadly, after a very short time, we say good bye to Steven Gonzales, who we just introduced to members last month.



Keeping Your Faucet Flowing

When

temperatures drop significantly the Entranosa staff is called to respond 24/7 to reports of "no water," which usually means frozen pipes. There is a new technology out that replaces the hose bibb covers to allow water to drip should the temperature drop below 37 degrees. It works by releasing the minimum amount of water to prevent freezing. For less than \$25, Entranosa members can avoid a plumbing nightmare this holiday.



Entranosa Water & Wastewater Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Office Hours: Monday 9:00 am – 4:30 pm; Tuesday – Friday 8:00 am to 4:30 pm

Entranosa is an equal-opportunity employer.

- ◇ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◇ Promote water conservation
- ◇ Provide leadership for our Community concerning water and wastewater issues
- ◇ Protect our ground water resources through environmentally responsible business practices
- ◇ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

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Celebrating 40 Years of Service*



Water Hardness Reading as of 11/ 28/ 22: 15 grains
Average Water Usage: Nov. , 4,823; gal.; Oct. 7,996 gal.
Average Monthly Bill: \$50



Safety for El Cielo Azul Residents

After more than a year, the fire concerns of the homeowners of El Cielo Azul subdivision, were finally heard. Recently, the second of three out-of-service fire hydrants was replaced. Entranosa has struggled to find parts for these substandard hydrants, along with the challenges of installing the replacements. The original developer never installed shutoff valves, which has required that the entire subdivision's water to be turned off during construction and repairs. The third and final hydrant will be replaced early next year. Entranosa has over 800 fire hydrants on our water system. These hydrants require constant repairs, especially during fall and winter when the water that remains in the hydrants freezes and causes damage.

Field Crews Install New Fire Hydrant



Call Before You Dig

The contractor on this project did not call NM811 before starting the project. The result? Repair costs of more than \$3,000 to this broken water line. Regardless of the situation, the member is responsible for any damages, so please make sure that either the contractor or property owner calls NM811 before any digging begins.



Camino Encantado Drive Extension

After months of waiting for the engineer, state and county permits and contractor schedules, on the coolest day of the year (so far), Entranosa finally got started with the Camino Encantado line extension. The first step was to weld 120 feet of pipe that will be bored and pulled under Meadow Drive. Depending on weather and staffing, Entranosa is hoping to get the first 2,000 feet installed before the end of the year.

Crew Member Bundles Against the Temperature



Christmas Closures

Entranosa Water will be closed on Friday, December 23 and Monday December 26 in observance of the Christmas holiday. The office will reopen at 8 am on Tuesday December 27. The Emergency hotline will be staffed 24/7. The office will also close on Jan. 2, 2023. **Happy Holidays!**



Entranosa's Board of Directors

Chair: Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

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