



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



December

A MONTHLY PUBLICATION
FROM YOUR WATER ASSOCIATION

2023



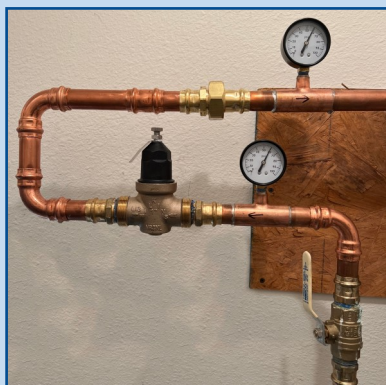
Happy Holiday Season!



Measure Your Pressure!

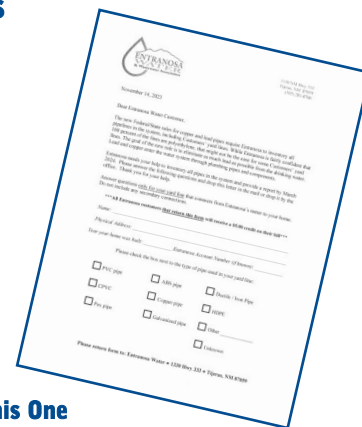
Valve or a PRV, and this is an excellent example of a design that measures incoming and outgoing pressures and gives the homeowner the ability to adjust the pressures using the PRV. If members cannot afford to install a home PRV, the next best solution is to use a pressure gauge and test pressures at the hose bibb. If pressures exceed 80 psi, the homeowner needs to call Entranosa immediately.

Recently, an Entranosa member installed a home Pressure Reducing



Please Return Surveys

Only 17 percent of the member yard line surveys have been returned. Please fill yours out and return it to Entranosa. This is very important as the higher the percentage will help to document our report due next year.



Surveys Look Like This One

Tank Cleaning Complete



Tank cleaning was completed in November on 10 tanks in the Entranosa system. Professional divers, using a large underwater vacuum, removed fine sediment and calcium precipitate from the bottom of the tanks. The non-hazardous waste was then disposed of using a large hose.

Discharging Sediment



Diver Enters a Tank

Name Change

In September during the Annual Meeting, the Entranosa membership approved the name change. The Entranosa Board of Directors selected our new logo. We are unveiling it today.



Entranosa Water Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Winter Hours: Monday 8:30 am - 4:00 pm;

Monday - Friday

Entranosa is an equal opportunity employer

Water outages - Call the duty operator at 505-604-5935 24/7.

- ◇ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◇ Promote water conservation
- ◇ Provide leadership for our Community concerning water issues
- ◇ Protect our ground water resources through environmentally responsible business practices
- ◇ Pursue water service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members
Celebrating 40 Years of Service*

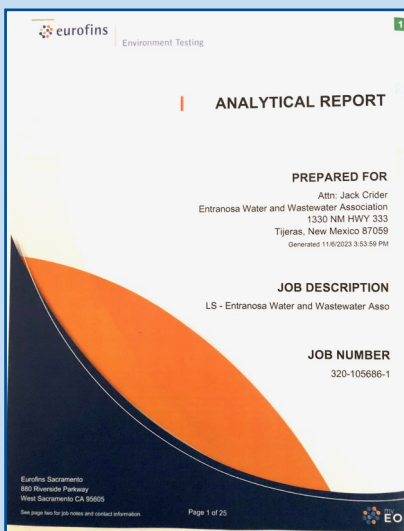


Water Hardness Reading as of 11/27/23: 20 grains
Average Water Usage: November, 6,358; October, 8,602 gal.
Average Monthly Bill: \$67

Substance Report

Entranosa recently received the test results for Polyfluorinated Substances (PFAS) from all eight groundwater wells in our system. This very expensive process yielded good news for our members: There was non-detected levels of PFAS in all of the source water wells. You can read the full report on Entranosa's website.

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Update: Septic Closeout Entranosa staff has calculated 90% of the 2,436 septic accounts with following results:

- 2,436 total accounts
- 2,209 account summaries completed
- 227 accounts remaining
- Water bill credits totaling \$96,685.
- Refunds \$41,156.
- Final pumping \$30,000
- Total credits, refunds and pumping \$167,841. Average credit \$76.
- 298 accounts were not eligible due to violations of contracts and Bylaws



Holiday Closures!

Entranosa will be closed on Monday

December 25 and Tuesday December 26 to observe the Christmas holiday. We will reopen on Wednesday December 27 at 8:30 am. We will be closed for New Years Day on Monday January 1, 2024 and will reopen on Tuesday Jan. 2 at 8:30 am.



Meet the Newsletter Editor!

Charlotte Lane has been editing the Entranosa newsletter since early 2018. She has been a member of Entranosa Water Association for 25 years and loves the East Mountains. With a background in journalism, she enjoys learning about the water system for the newsletter and maintaining Entranosa's website.



Entranosa Staff Photo for 2023

The Entranosa staff and field personnel have worked

hard this year and we wanted to introduce them to members who don't see us often. First row left to right: •John Aguilar (Operator) •Daniil Rybalko (Finance Manager) •Michelle Hissa (Business Manager) •Brandi Simpson (Billing Specialist) •Vanessa Gutierrez (Member Services) •JoAnn Roybal (Field Coordinator)

Second row left to right: •Jack Crider (CEO) •Kyle Figura (Operator) •Art Garcia (System Manager) •Vince Collier (Field Customer Service) •Joseph Lesperance (Operator) •Angie Nepper (Meter Specialist) •James Grider (Operator)



Entranosa's Board of Directors

Chair: Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

Office 505-281-8700

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