

# ENTRANOSA WATER & WASTEWATER

1330 Hwy 333 – TIJERAS, NM 87059  
(505) 281-8700

## DELINQUENT PAYMENT POLICY

1. Payments are due on the 20<sup>th</sup> of the month. If payment for an account has not been received by the 24<sup>th</sup> of the month, a penalty of \$10.00<sup>1</sup> will be assessed. No exceptions will be granted.
2. For accounts 30 days past due, an additional penalty of \$20.00 will be assessed to the account. A disconnection notice will be sent by the 10<sup>th</sup>. If payment is not received in full by the 15<sup>th</sup>, service will be disconnected. A \$50.00 disconnect fee will be charged if service is cut-off, and a \$50.00 reconnect fee will be charged to reinstate water service. All fees, charges and unpaid balances must be paid in full before water service can be reinstated.
3. For accounts not paid in full after 90 days, the meter will be pulled, and the member's account will be turned over to a collection agency for collection. Membership may be terminated.
4. If a member's meter has been pulled and the membership has not been terminated, reinstatement of service will require installation of a new meter at the current meter installation rates.
5. For more details, please see Entranosa's Meter Base Fee/Pull Meter/Lock Meter Policy.

**Approved by the Board of Directors April 18, 2019**

---

<sup>1</sup> All fees and charges are subject to gross receipts tax.