



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members



February

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2019

Slight Increases For 2019

On Thursday January 24, the Entranosa Water & Wastewater Association Board of Directors approved the calendar year 2019 budget. Included in the budget are multiple upgrades to valves, system monitoring, electrical systems, leak detection and \$470,000 in capital projects designed to enhance and improve water flows, delivery pressures and availability during peak periods throughout the entire system.

The Board of Directors approved the development of a maintenance and upgrade plan designed to address system problems before they fail causing a disruption of service and greater expense to repair. To fund this plan and the needed capital projects, contained within the 2019 budget are several rate changes including: a 3 percent water rate increase; a \$1 increase in the meter base fee (administration fee) for $\frac{3}{4}$ " meters; and a tier rate level change to promote conservation. The average monthly bill increases for members using less than 7,000 gallons per month with a $\frac{3}{4}$ " meter will be approximately \$2.00.

These increases will take effect February 1, 2019 and will show up on members' March bills. The entire budget is available for review upon request at the office. If you have any questions, please call the office or stop by and get a new rate sheet.



Entranosa's New Office Cat

Meet Entranosa's new office cat — no feeding, no cat box, no shedding hair. Plus this little kitty wanders the office and vacuums the floors.

P.S. The former office cats, Sabrina and Samantha, are happy living at home with a much better life and more human attention!



Victim of Freezing Temperatures

The extreme cold temperatures in January completely overwhelmed the heater in the water machine at our office. The machine froze. We apologize for the inconvenience to our customers who depend on this machine. One of this years' projects, is to build an enclosure to prevent this from happening in the future.



Leading by Example



Entranosa CEO Jack Crider recently had a Pressure Reducing Valve installed at his home on Canyon Ridge in Paa-Ko Communities, a known high-pressure area. The upgraded PRV was installed by Turquoise Trail Electric at a cost of \$500 and passed County Inspection. For Jack, it was money well spent.

Replacing his water heater, softener and RO system would cost thousands of dollars, he said. He is hoping other members also install PRVs.

Entranosa Water & Wastewater Association
Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Office Hours:

Monday 9:00 am – 4:30 pm

Tuesday – Friday 8:00 am – 4:30 pm

Entranosa is an equal-opportunity employer.

- ♦ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ♦ Promote water conservation
- ♦ Provide leadership for our Community concerning water and wastewater issues
- ♦ Protect our ground water resources through environmentally responsible business practices
- ♦ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members



Entranosa Water's January Hardness Reading: 16 grains

Average Water Usage: Jan. 4,100 gallons; Dec. 4,900 gallons



Did you know you could receive a \$20 credit on your next water bill for spotting and reporting leaks, puddles or strange wet places around your home? Don't be clueless like this dude! Report leaks to 281-8700.

Working in Winter



Entranosa's field crew repairs a water leak in freezing weather. January also featured a class on winter safety, including driving during hazardous conditions. Safety Coordinator emphasized the importance of awareness of health hazards that can be caused by freezing temperatures.



Office Remodel Complete

Construction is finished, creating three new private offices, such as Safety Coordinator Michelle Hissa's spiffy new digs.



New Look in Lobby

Anna Lovato, Entranosa's receptionist, shows off the newly renovated lobby, which showcases photos of the Board of Directors and the staff. The remodel also included upgrading the computer system and installation of new servers, which hadn't been done since 2005. EDI Technical Services did the upgrade.

Entranosa's Board of Directors

Chair : Lee Liggett **Vice Chair:** Paul Gorder **Secretary:** Rob Baracker **Treasurer:** Dennis Hodges **Members:** CJ "Skip" Mead, Linda Barbour, Rik Thompson

Office 505-281-8700

www.entranosawater.com

Emergency 505-604-5935