



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members



February

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

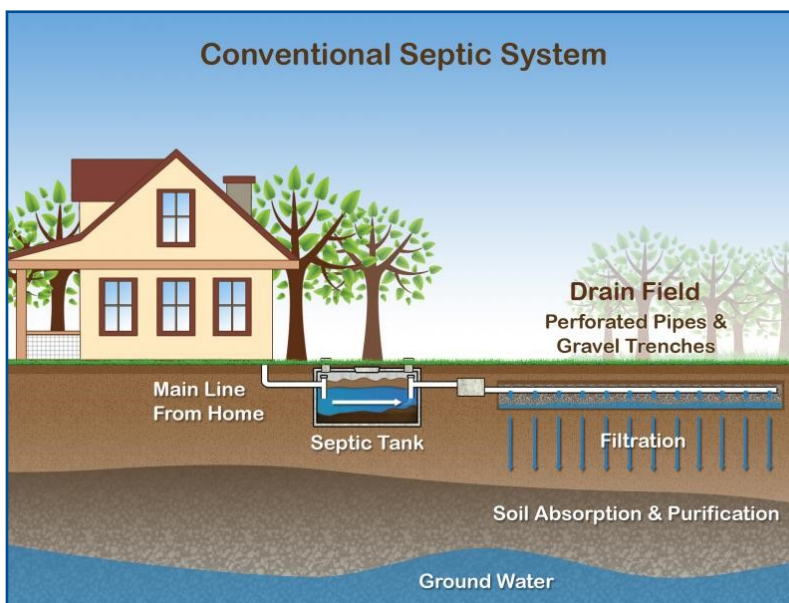
2020

Your Septic System—Unseen Yet Vital to the Environment

The Entranosa Water & Wastewater Association is the largest supplier of domestic drinking water in the East Mountain Area of Bernalillo and Santa Fe Counties. Entranosa is completely dependent upon groundwater for its source of drinking water. New Mexico's Environment Department has cited septic tanks as the single greatest source of contamination of ground water in the State. Scheduled removal of septic solids with tank and drain field maintenance are critical in avoiding liquid waste contamination into the ground water.

- In October 2000, the membership approved a Bylaw addition that required participation in a septic pumping program for all new memberships and transfers. Members located in a subdivision, HOA or community where septic pumping services are provided will be exempt from this policy but must provide proof of participation. Members participating in the Entranosa Septic Program will be required to fill out a questionnaire that answers questions on tank size, date last pumped, how many people living in the home, knowledge of tank/riser location, tank installation date and contractor. Based on the answers to the questionnaire, Entranosa will determine a pumping schedule between 1 to 7 years.

Conventional Septic System



- Members will be charged monthly septic program fees based on the pumping schedule and Entranosa will contract for pumping services to ensure tanks are pumped and cleaned on a regular schedule. **For more information on the septic pumping program and your responsibilities as an Entranosa member, please visit the website at www.entranosawater.com.**

Slight Increase in Fees for 2020

On January 23, the Entranosa Water & Wastewater Association Board of Directors approved the calendar year 2020 budget. Included in the budget are multiple line replacements as older sections of the system are 40-years-old and cause higher than normal leaks. Included in the budget is \$577,000 in capital projects that will improve water flows, along with development of a fifth well at Pine Canyon. The Board of Directors and staff are working on a long-range strategic business plan that will identify future system improvements, and membership growth and funding. To fund this year's improvements, contained within the 2020 budget are several rate changes including: A 3-percent water rate increase and an increase in meter base fee, and increases in the administrative fee for membership transfers and rental properties. The average bill will

increase approximately \$2 per month. These increases will take effect February 1, 2020 and will show up on members' March bills. The entire budget is available for review upon request at the office. Questions? Please call the office or stop by for a new rate sheet.



Entranosa Water & Wastewater Association
Office: (505) 281-8700

Emergency: (505) 604-5935 www.entranosawater.com

Office Hours:

Monday 9:00 am – 4:30 pm

Tuesday – Friday 8:00 am – 4:30 pm

Entranosa is an equal-opportunity employer.

- ◇ **Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining**
- ◇ **Promote water conservation**
- ◇ **Provide leadership for our Community concerning water and wastewater issues**
- ◇ **Protect our ground water resources through environmentally responsible business practices**
- ◇ **Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions**

**ENTRANOSA'S
MISSION
STATEMENT**



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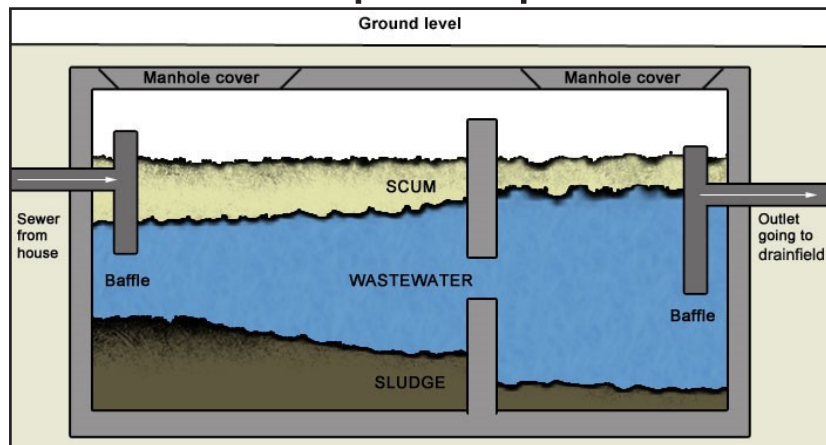
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Entranosa Water's 1/27/20 Hardness Reading: 17 grains

Average Water Usage: January 3,870; December 4,094.

More Information on Septic Tank Operations



Changes to Board of Directors Meetings

Regularly scheduled monthly meetings of the Board of Directors of the Entranosa Water and Wastewater Association (EWWA) are open to Association Members only and, upon the approval of the Chair and CEO, to non-Members or invited guests. Board meetings are business meetings of the Board. The following guidelines apply to the participation of Members and invited guests at Board meetings. Members that wish to attend the meeting must provide 48-hour notice in advance so staff can make any accommodations necessary and create a packet of information. Members wishing to attend should contact the main office (505) 281-8700 or send an email to: EWWA@entranosawater.com. Non-Members may only attend at the specific invitation of the Board of Directors or the CEO.

Seating will be provided in designated areas for all Members and invited non-members. Generally, Directors, EWWA consultants and Association staff will be seated at the Board table and Members and invited guests will be seated apart from the Board. Unless a Director directly solicits comments from a Member during the course of a Board Meeting, Member participation will be limited to the "Introduction of guests" and "Member comment" sections of the Agenda. Additional comments may be solicited by the Board Chair following the business portion of the Agenda.

Members wishing to make specific comments on agenda items are encouraged to submit written comments at least 24-hours prior to

Replacing Old, Leaky Pipes



Crews are at work replacing over three miles of 4-inch water lines. Next year, Entranosa will celebrate 40 years of operation and the 2020 year's budget reflects that these 4-inch lines have reached their useful life and are a major source of water leaks. Included in the budget is \$577,000 in capital projects that will improve water flows along with development of a fifth well at Pine Canyon.

the scheduled meeting, in order to provide time for review by the Board. The Agenda is available by email request or at the office, 48-hours prior to the meeting and a copy of the Agenda will be available to all attendees at the meeting. For additional details, please see the website for the complete changes to the Board of Directors meetings. Visit the website at **www.entranosawater.com**.

Entranosa's Board of Directors

Chair : Linda Barbour **Vice Chair:** Lee Liggett **Secretary:** Rik Thompson **Treasurer:** Dennis Hodges **Members:** CJ "Skip" Mead, Paul Gorder, Rob Baracker

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