



# ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members Since 1981*



February

A MONTHLY PUBLICATION  
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2023

**Septic Program Closeout** Over 1,000 letters have been sent out to members regarding their septic program. Of those, only 10 percent have been returned with an average water bill credit or reimbursement of \$70. When members receive their letter, they have only 60 days to sign and return it — failure to do so will result in forfeit of any reimbursement.



## Drew Padilla's Retirement Letter

Retiring System

Manager Drew Padilla wrote a letter to the Board of Directors. Here it is: "Over the last 9 1/2 years I am very proud of the success that I and Entranosa has had. Our water systems has seen advancements in our infrastructure and successes in production of Safe drinking water delivered to our members/owners and alike. Our SCADA systems controls / automation, is leaps and bounds where it was 10 years ago, even 5 years ago! The SCADA system along with VFD's and upgrades of equipment has promoted to the robust, reliable, resilient, and efficient water system we all currently enjoy. This success would not have come to fruition, without the most excellent staff, management, Board Directors, and members, past and present, that I have had the extreme privilege of serving! Thank you, one and all! I humbly and with infinite gratitude for opportunity to have learned, grow with the premier purveyor of safe drinking water in the East Mountains."

**Drew Padilla**



## Well-Meaning Insulation

Some members take insulating their meter cans seriously, which Entranosa appreciates very much, but stuffing an entire roll in is a little over the top. ...



**Follow On Hose Bibb** At this time of year when temperatures drop to single digits, Entranosa receives calls from members about frozen water pipes. A very small amount of moving water will often prevent freezing. We found the Freeze Miser bibb drippers work really well, don't use too much water and you don't need to let your faucets drip to keep water from freezing. The only downside is the ice build up below the bibb. They are inexpensive and available to order on Amazon.



**Water Heater Making Popping Noise** Does your water heater sound like it's popping when heated? The sound is calcium pops in the bottom of the tank. The hard heated water will create calcium chunks and heavy calcium sludge in the bottom, which will reduce the life of your tank. We recommend members flush out their tanks twice a year, but especially if you hear pops. It is an easy task for most homeowners or contact a plumber. We also recommend replacing your sacrificial anode every two years.

**Entranosa Water & Wastewater Association**  
**Office: (505) 281-8700**  
**Emergency: (505) 604-5935**  
**www.entranosawater.com**  
**Office Hours: Monday 9:00 am — 4:30 pm; Tuesday — Friday 8:00 am to 4:30 pm**  
**Water outages - Call the main office 24/7 505-281-8700**

- ◇ **Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining**
- ◇ **Promote water conservation**
- ◇ **Provide leadership for our Community concerning water and wastewater issues**
- ◇ **Protect our ground water resources through environmentally responsible business practices**
- ◇ **Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions**

**ENTRANOSA'S  
MISSION  
STATEMENT**



# ENTRANOSA WATER NEWS



*Committed to Providing Safe, Clean Water to All Our Members  
Celebrating 40 Years of Service*

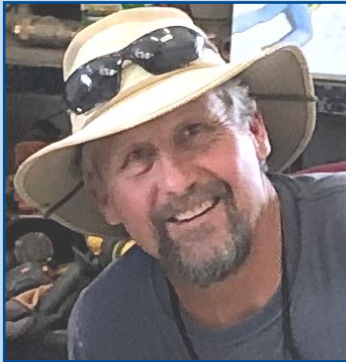
**Water Hardness Reading as of 1/24/23: 18 grains**

**Average Water Usage: Jan., 4,477; Dec., 5,023 gallons**

**Average Monthly Bill: \$48**

## Vince is Back!

After a short five-month stretch working for EPCOR, Vince Collier decided the "grass was not greener" on the other side and returned home to Entranosa. Prior to his departure, he had spent 24 years with Entranosa. Vince will be coming back as Member Services Field Representative. So if members call for help during regular business hours, it will be Vince's smiling face that will show up to your door. Welcome back, Vince!



## Congratulations Art!

On January 1, System Foreman Art Garcia was promoted to System Manager. Art is replacing Drew Padilla who is retired. Art is a member of Entranosa and has advanced quickly over the past 18 months. He started in June of 2021. Art is a retired Albuquerque Fire Fighter, previously worked for EPCOR and owned and operated East Mountain Septic Pumping. His friendly demeanor has made Art a hit among members



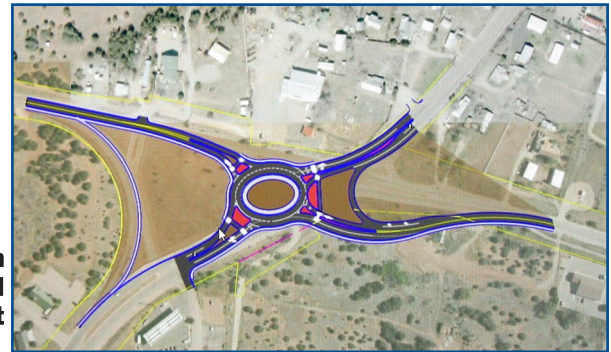
## 2022 - A Busy Year for Repairs

Pictured is the last leak of 2022, which Entranosa's crews repaired on Tewa Court in Paa-Ko Communities. Entranosa's crews repaired over 120 leaks in 2022, which was a record for repairs.



## Plans for 2023 Improvements

One of the big capital outlay projects for 2023 involves the New Mexico Department of Transportation's plans to reconstruct the intersection of NM 14 and Frost Road. The NMDOT plans to construct a new round about. Because many Entranosa members drive through this intersection frequently, it is of great interest all our members. To accommodate this new round about, Entranosa will be required to relocate approximately 1,100 feet of new mainline, two commercial services and a fire hydrant. Because the state doesn't charge a right-of-way fee, Entranosa is being required by the state to relocate our utility without any reimbursement. As a member-owned, non-profit, Entranosa must use limited funds to accommodate the state, which will reduce the capital outlay budget for critically needed improvements to the system. Entranosa is requesting a waiver of NMDOT policy and/ or \$263,000 in NM Capital Outlay appropriation to offset the cost of this project.



**NMDOT's plan for the round about**

## Entranosa's Board of Directors

**Chair:** Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

Office 505-281-8700

[www.entranosawater.com](http://www.entranosawater.com)

Emergency 505-604-5935