



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



January

A MONTHLY PUBLICATION
FROM YOUR WATER ASSOCIATION

2024

Happy 2024 to All Our Valued Entranosa Members!

2 Percent Increase in Rates

During the December meeting, Entranosa's Board of Directors approved the 2024 budget. Included in the budget is a 2 percent increase in rates and fees. The average monthly bill of \$67 will increase by \$1.34. The rate increase is significantly less than the past two years (6 percent in 2022 and 10 percent in 2023) and will help Entranosa to maintain a healthy cash position. Based on similar volumes in 2023, revenues are anticipated to be \$4.15 million against costs of \$3.92 million. Included in the costs are capital projects of \$981K, which includes the development of one new well and transmission lines; N14 roundabout line relocation; and 350 old meter replacements. Entranosa continues to deal with supply shortages and high prices on all aspects of the business. The new rates became effective on January 1, so members will see the increase in their February bills.



New Slate of Officers

Also during the December's meeting, the Entranosa Board of Directors elected a new slate of officers for 2024. The Board elected **Rob Baracker** for Chair, **Paul Gorder** for Vice Chair, **Dennis Hodges** as Treasure and **Linda Barbour** for Secretary. The Board also acknowledge outgoing Chair **Dennis Hodges** for his excellent work during the past two years.

Left: Outgoing Chair Dennis Hodges. Right: New Chair Rob Baracker



Strategic Master Plan for Future

CEO Jack Crider presented to the Board the next and hopefully final draft of Entranosa's Strategic Business Plan. The plan was started in 2019 but has gone through significant changes due to the pandemic, increases of costs and moderate monsoon seasons in 2021 and 2022. The 49-page plan covers the history, development, policies, operations, current and future water sources, membership, water usage, demographics, future demand, cash-flow projections, drought outlook, Estancia Basin resources, situational awareness, risk analysis, implementation of strategies and a 10-year capital improvement program. With minor changes, the Board should approve the plan at their January Board meeting and be available for members review in late January or early February.



Time for a Little Softer Water

It is the time of the year, when Entranosa turns off the Nugent well field and lets them recover for five months during the winter and spring. Members will notice a drop in water hardness as 100% of the water will be coming from the softer, Central Valley wells. Entranosa tests hardness monthly using a Hach Total Hardness test kit. This is a titration method which is more accurate than test strips and can be purchased directly from Hach for \$43.



**Entranosa Water Association
Office: (505) 281-8700**

Emergency: (505) 604-5935

www.entranosawater.com

**Winter Hours: Monday - Friday
8:30 am - 4:00 pm;**

Entranosa is an equal opportunity employer

Water outages - Call the duty operator at 505-604-5935 24/7.

- ◇ **Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining**
- ◇ **Promote water conservation**
- ◇ **Provide leadership for our Community concerning water issues**
- ◇ **Protect our ground water resources through environmentally responsible business practices**
- ◇ **Pursue water service opportunities in the East Mountain and Estancia Basin Regions**

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

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Celebrating 40 Years of Service*



Water Hardness Reading as of 01/27/23: 23 grains

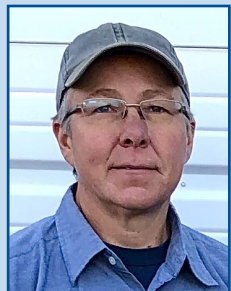
Average Water Usage: December, 6,081; Nov., 6,358 gal.

Average Monthly Bill: \$66

Congratulations Team!

Angie Nepper and Kyle Figura both passed their

Level 2 water operator certification tests. Prior to testing, operators must have 30 class-room credit-hours and a minimum of 1 year of on-the-job training. The State test is not easy, as most test takers fail on their first try. Both Angie and Kyle were willing and able to bypass their Level 1 and take an advanced



Angie Nepper

Level 2 test. Entranosa requires that all system operators test and pass for Level 1 certification within 18 months of employment.



Kyle Figura

New Line Down Hwy 217

project is a cost-share between the owner of the two new commercial buildings to the east of the Entranosa office. The county is requiring that a fire hydrant be installed for the commercial buildings and Entranosa has had a long-term goal of improving the system by running a new line down Hwy 217 to Saddle Spur Trail. The new connection will significantly improve water flow and fire protection on the south side of the system.

DH Underground completed the casing bore under Hwy 217. This



Crew completes casing bore under Hwy 217



On The Job Training

Entranosa's newest employee, James Grider, is

learning how to weld HDPE pipe. Entranosa installs HDPE weld pipe on all road bores to insure no under roadway leaks. With the high cost of asphalt paving for road repairs, Entranosa has been boring under roads instead of cutting them. The HDPE welded pipe can be pulled under the road without future leaks to the system.



James Grider welds HDPE pipe

Split Pipe, Major Leak, Big Headache

Entranosa had its first leak on the new 16-inch line that was installed in 2021 along Frost Road. Before Entranosa crews could isolate the leak, approximately 500,000 gallons flowed across Frost Road and down into an arroyo. Rock underneath the pipe caused the entire length of the pipe to split. One 20-foot section of pipe cost over \$1,000. Even though gas prices have come down, petroleum product prices are still high, which has a direct impact on the price of water pipe.



Entranosa's Board of Directors

Chair: Robert 'Rob' Baracker, **Vice Chair :** Paul Gorder, **Secretary:** Linda Barbour **Treasurer:** Dennis Hodges, **Members:** C.J. "Skip" Mead, Joelle Hertel, Rik Thompson

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