

## **ENTRANOSA WATER NEWS**

Committed to Providing Safe, Clean Water to All Our Members





July

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2020

### Water and Electricity—What Members Need to Know

New Mexico's monsoon season typically arrives sometime in late June or early July and with it come thunderstorms and lightning. Entranosa's members need to know that 90 percent of Entranosa's system is powered by Central New Mexico Electric Cooperative or CNMEC for short. If the power goes out, Entranosa's water supply is cut by 30 percent. When all wells are pumping, 1,600 gallons per minute (gpm) are supplied to

the two main booster stations. However, during a power outage, only 1,100 gpm are

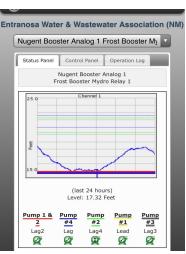


This screen shot is the control system sending out an alarm for a recent power outage.



Screen shot of the CNMEC power outage map.

supplied because only four of Entranosa's wells have generators and automatic switch gear. Both of Entranosa's booster stations have generators but with 30 percent less volume, storage tank water levels start to drop. Entranosa's control system starts sending alarms and operators start making adjustments to slow the outgoing flows. Short power outages are easily handled but anything over eight hours can bring the tank storage levels to



Screen shot showing water levels dropping in an outage

a dangerously low level. If CNMEC has a prolonged outage, an placed to all Entranosa customers requesting everyone to please

conserve water until the power can be restored. The solution? Entranosa needs to install generators at the remaining wells and add more storage tanks; both expenditures are being budgeted for next year.

**2019 Consumer Confidence Report** The 2019 Annual Water Quality Report is available now to all Entranosa Water & Wastewater members to read at www.entranosawater.com. Once on the website, please click on the tab "Forms & Reports," then click on the Water Quality Report. Depending on your internet speed it may take a few moments for the PDF to load. If you can't read it online, please call our office and ask for a copy to be mailed.

**Holiday Closing** In observance of

Independence Day, the Entranosa office will be closed on Friday, July 3rd. We will reopen for normal

hours on Monday July 6, 2020. Have a great holiday!



Entranosa Water & Wastewater Association Office: (505) 281-8700

Emergency: (505) 604-5935 **www.entranosawater.com Office Hours:** 

Monday 9:00 am - 4:30 pm Tuesday - Friday 8:00 am - 4:30 pm Entranosa is an equal-opportunity employer.

- Association is self-sustaining water at a reasonable price to our membership, such that the
- ♦ Promote water conservation
- ♦ Provide leadership for our Community concerning water and wastewater issues
- ♦ Protect our ground water resources through environmentally responsible business practices
- OPURSUE WATER & WASTEWATER SERVICE OPPORTUNITIES IN THE EAST MOUNTAIN AND ESTANCIA BASIN REGIONS

ENTRANOSA'S MISSION STATEMENT



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Entranosa Water's 6/29/20 Hardness Reading: 31 grains

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Average Water Usage: June, 8,589 gallons; May, 6,329 gallons

## **Unexpected Oasis?**

Here is an example of a 100,000 gallon per month leak at Frost Rd. and Camino Allegre. With hundreds of vehicles per day driving down Frost, we are surprised nobody saw this leak! Please help Entranosa Water & Wastewater Association conserve water by keeping an eye open for unexpected green areas.



### **Reasons Not to Mess in Your Meter Can**

Recently, an Entranosa water technician opened a meter can only to discover a pair of mating bull snakes. Just another reason why members shouldn't get into their meter cans! Please leave water meter issues to the experts!



# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER MONITORING AND REPORTING REQUIREMENTS NOT MET FOR ENTRANOSA WATER AND WASTEWATER COOP WATER SYSTEM

Este informe contiene informacion importante acerca de su agua potable. Haga que alguien lo taduzca para usted, o hable con alguien que lo entienda

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened and what we did to correct these situations.

The Entranosa Water and Wastewater Coop water system did not report disinfectant residuals collected from distribution during the 4<sup>th</sup> quarter of 2017 (October).

\*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the above quarters we did not complete all monitoring or testing for disinfectant residuals and therefore, cannot be sure of the quality of your drinking water during that time.\*

Additionally, we are required to submit monitoring data to the state for the various drinking water standards. Entranosa Water and Wastewater Coop water system is required to submit a report of the monthly disinfectant residuals on a quarterly basis to the New Mexico Environment Department Drinking Water Bureau (NMED DWB). Entranosa Water and Wastewater Coop water system did not meet the monitoring and reporting requirements for this drinking water regulation. This resulted in a violation.

### What should you do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

### What happened? What is being done?

Entranosa Water and Wastewater Coop water system will submit a report of the precise disinfectant residuals to the NMED DWB by the specified date outlined in the drinking water regulations.

Describe Action Taken: Entranosa did submit the residuals as soon as the situation was brought to our attention and we have since been in compliance.

### For more information, please contact:

Jack Crider at 505-281-8700, Entranosa Water and Wastewater Coop, NM3524626,1330 State Highway 333, Tijeras, NM, 87059 \*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly.\*

### **Entranosa's Board of Directors**

Chair: Linda Barbour Vice Chair: Lee Liggett Secretary: Rik Thompson Treasurer: Dennis Hodges Members: CJ "Skip" Mead,

Paul Gorder, Rob Baracker