



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



July

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2023

Good Luck And Thank You Tommy!



After 33 years, Tommy Muller the patriarch of Entranosa Water, has decided to retire. Tommy was instrumental in development of over 300 miles of distribution pipeline, 10 deep-water wells along with 10 booster stations and 18 water tanks. Tommy was always the first to arrive at a leak and understood how to quickly isolate to minimize the number of customers affected. His knowledge and memory of hundreds of valves installed in the system was impressive, as was his "sixth sense" for finding leaks that was superior to any new technology. Tommy was the key to keeping the water flowing and would stay on a project during the worst weather conditions and late nights to return service to customers. Tommy's backhoe skills are legendary among his coworkers and he was always able to provide supervision from the cab of his backhoe. Everyone felt safe working around Tommy - during his long career nobody was injured while Tommy was at the controls. His kind, tempered and very private demeanor made him a pleasure to work with but when he saw something was being done wrong he would grab his shovel and jump in to correct it. At work, he was a "lead by example" kind of guy. Needless to say, he will be truly missed by Entranosa and his shoes will be impossible to fill but we were blessed to have had him for 33 years. We are happy for his retirement and wish him the best!



New Valve Policy

During the Board of Directors meeting in June, directors approved an isolation valve disclaimer in the water contract for new members. (Entranosa has an established policy of not allowing members to open their meter cans.) To help members turn their water on and off, new installations have included an isolation valve outside of the meter can. Unfortunately, many members or their contractors have removed the valves. Now new members will be subject to a \$500 cost of replacing a missing valve. Valves will be marked with a notification sticker. Members will need to purchase a valve key at a hardware store. By carefully inserting the valve key, the valve can be turned one-quarter turn clockwise to turn water off and one-quarter turn counter-clockwise to turn the water on. Members need to be careful with their valve as force can break it. If you're concerned about turning water off or on, please call Entranosa.

Meter and Valve

Closed for July 4th The Entranosa office will be closed in honor of the Independence Day holiday on Tuesday July 4, 2023. We will reopen at 8:00 am on Wednesday July 5. The Emergency line will be staffed and available during the holiday. Have a great American celebration!



Entranosa Water & Wastewater Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Hours: Monday 9:00 am - 4:30 pm; Tuesday - Friday 8:00 am to 4:30 pm

Entranosa is an equal opportunity employer

Water outages - Call the duty operator at 505-604-5935 24/7.

- ◇ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◇ Promote water conservation
- ◇ Provide leadership for our Community concerning water and wastewater issues
- ◇ Protect our ground water resources through environmentally responsible business practices
- ◇ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



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*Committed to Providing Safe, Clean Water to All Our Members
Celebrating 40 Years of Service*



Water Hardness Reading as of 6/28/23: 29 grains

Average Water Usage: June, 6,392 gallons

Average Monthly Bill: \$68

Membership Agreements

Entranosa's membership values are determined by the cost of service divided by the number of members. Included in the costs are the distribution system, water rights and water storage. Over the past couple years, the Board has created a Development Policy that requires all new subdivisions to pay a fee for water rights and offsite water storage. For minor subdivisions that did not include a line extension or secondary connection points, the policy was in conflict with the assets which are included in individual memberships. At the June meeting, the Board of Directors amended the Development Policy to exclude water rights and water storage fee for minor subdivisions only. The policy still requires that all subdivisions and line extensions have an agreement with Entranosa before an availability letter is issued.



Save the Date!

The Entranosa Board of Directors selected September 30, 2023 for the Annual meeting at the Entranosa Main Office. Lunch will start at 11 am until 1 pm and the business meeting will start promptly at 1 pm. We have yet to determine the food or the theme of this year's event, but please mark your calendars. There are three Board of Directors positions up for three-year terms. We look forward to seeing as many members as possible, as this is a great opportunity to meet staff, board members, enjoy a raffle for prizes and meet your Entranosa water neighbors!



2022 Annual Meeting

Hydrant Down

Fire hydrants do occasionally get hit by vehicles and are designed not to flood roadways, if they are hit. This hydrant off Meadow Drive and Vallecitos was hit and caused a valve stem break in the cast iron pipe. The ring that holds the hydrant to the base is also



Hydrant Base Broke Away



designed to break away. As long as the hydrant does not suffer any damage, the repair is fairly quick and inexpensive. But please, try not to hit Entranosa's fire hydrants!

Broken Pipe

Lost Connection

During early May, cell meters connected to the eye on water app, stopped working. We have tried several ways to pick up the cellular connection, such as extending the antenna end point out of the meter can...but nothing so far has worked. Perhaps either the cell phone companies or Beacon meter have changed the way the device communicates. We apologize for our members' frustration and we hope to have a solution soon.



Welcome James!

The East Mountains has been James home for over 25 years along with his parents and five brothers. James brings construction experience building large scale solar and wind farms. Tired of traveling for work and being away from his wife and four-year-old son and two-year-old daughter, James wanted to be home every night, so Entranosa was a perfect fit. Please welcome James -- he is hard to miss standing at 6'4" and with very long arms. But yes, he can fit in a meter can.



Entranosa's Board of Directors

Chair: Dennis Hodges **Vice Chair:** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

Office 505-281-8700

www.entranosawater.com

Emergency 505-604-5935