

Teaming up with American Leak Detection to “Cure” Leaks



1 — Albuquerque-based American Leak Detection arrives at the home



2 — Using specialized headphones, the technician listens for the sound of a leak



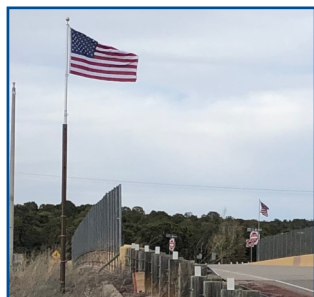
4 — Leak revealed

5 — Leak repaired!

Every month, approximately 100 members experience high water usage from leaky yard lines. These leaks are extremely hard to find, especially with long yard lines. Members have had success hiring American Leak Detection, which pumps nitrogen gas into the line and listens for the sound. Costs are \$350, paid only when the company finds the leak. These photos are an example of a long, 300-foot yard line, which took over 10 hours to find. The homeowner only paid \$350! In some rare cases the nitrogen gas does not work, so American Leak Detection can use helium, but it is more expensive and costs up to an additional \$275. Considering the cost of water and possible water damage, this is a deal!



3 — Leak uncovered



New Old Glory

Both flags are again flying over Sedillo Hill. Entranosa has fielded several calls wondering what happened to the south flag. The old location was extremely dangerous for staff. We spent months testing telescoping poles at different locations. Hopefully this new model will survive the extreme winds on the overpass.

Entranosa Water & Wastewater Association
Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Office Hours:

Monday 9:00 am – 4:30 pm

Tuesday – Friday 8:00 am – 4:30 pm

Entranosa is an equal-opportunity employer.

- ◆ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◆ Promote water conservation
- ◆ Provide leadership for our Community concerning water and wastewater issues
- ◆ Protect our ground water resources through environmentally responsible business practices
- ◆ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members



Entranosa Water's April Hardness Reading: 28 grains

Average Water Usage: April, 3,980; March 4,100 gallons

Right of Passage

Entranosa's newest employee, Brian Massey, is rewarded with a chocolate cake for the completion of his first "duty man" week. An operator on duty is available 24/7 and answers the emergency number when called. The operators rotate the on-call responsibility every five to six weeks. Congratulations Brian!



Friendly Flagger

Donovan Howeya from Acoma Pueblo has been working as a flagger for Sparling Construction of Albuquerque and he is all smiles for drivers along Frost Road. In return, motorists have showered him with donuts, sandwiches and letters of appreciation for his bright smile and waving during a difficult construction project.



Donovan Howeya

Pulakos Team Start Audit

The Albuquerque office of the Pulakos CPAs are in the Entranosa board room gathering numbers for the 2018 audit. President, Brad Steward, (left), supervises his team of three auditors. The Audit will be presented to the Board at the May 23, 2019 board meeting. The selection of Pulakos CPAs is estimated to provide a 40 percent savings over past audits.



Policy Changes

At the April

Board of Director's meeting, the Board approved changes to the following policies: Pull meter/lock meter policy, delinquent payment, rental and real estate contract properties, leak and water pressure damages and return payment.

The updates will be posted to the website soon and take affect May 1, 2019.



Entranosa's Board of Directors

Chair : Lee Liggett **Vice Chair:** Paul Gorder **Secretary:** Rob Baracker **Treasurer:** Dennis Hodges **Members:** CJ "Skip" Mead, Linda Barbour, Rik Thompson

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