

Entranosa Water News

May 31, 2016

May Usage. Residential demand this month was 6,600 gallons. May 2015 was pretty wet, and usage was just under 5,400 gallons. Usage in May 2014 averaged 7,200 gallons.

Lead in Water. The terrible situation in Flint MI has caused some concern for some of our members and customers, and have called with questions. We've put together some information that will hopefully answer most questions and it is on the reverse of this newsletter. If you have concerns – just call.

Consumer Confidence Report (CCR). We published our most recent CCR on May 6th, and it is posted on our web site. Our most recent lead tests are contained in the report. The direct URL link is:

<http://ccrwater.net/entranosawater-17033>

Hardness. We measured hardness at the office this morning and it was 22 grains, and based on our total pumping in May, it averaged 26 grains. A grain is approximately 17.1 milligrams per liter. We expect hardness to be around 30 grains in June, over much of the water system.

Board Meeting. The Board of Directors will hold its next monthly meeting on the next-to-last Thursday, June 23rd at 11:30 a.m. Should you wish to attend, please call to verify the date so we can make proper arrangements and notify you of changes that may occur.

Leak Adjustment Policy. On the 1st of April we implemented a new leak adjustment policy, and provide insurance coverage for every residential customer. Under the policy, the water bill attributable to a leak during the coverage period will be paid, up to \$1000 – with no deductible. A claim may be filed once every 12 months. The fee is \$1.65/meter. Each member can choose to opt out of the coverage. This program does NOT apply to commercial accounts. All commercial accounts should contact the office if they have a leak.

Yard Line Repair Insurance. We also offer repair coverage for yard lines, from the meter to the foundation of the home. This coverage is \$4.00/month but it is optional – you must choose to be covered – just call 407-8081 (there is a 30 day waiting period). This cover does NOT includes leaks that started prior to the start of your coverage.

Account information (phone or email) There are times when we need to contact you about a water outage or other water related issue. About 75% of our contact info is current - please help us by updating your contact information, as it changes.

Household Water Pressure. If you have symptoms of high pressure, we'll be glad to check – please call the office.

Annual Meeting and Candidates for Board Elections. The Annual Meeting will be held on September 22nd at the Nature Pointe Community Center. There are three board seats open this year. If you have some time to commit and you're interested in the community - please nominate yourself, or a good neighbor! To do so – send a letter (or drop off a note) at the office with your name, address, phone number and the statement “nominate xxxx for the board of directors”. The deadline for nominations is close-of-business on Monday, August 1st.

Call 811 Before You Dig - It IS the Law

Entranosa Water & Wastewater Association
(505) 281-8700 (office) / (505) 604-5935 (emergency)

www.entranosawater.com

Office Hours of Operation: Monday – Thursday 8:00 am – 4:30 pm, and Friday 9:00 am – 4:30 pm

To Members and Water Users of Entranosa

Re: Lead and Copper Concerns

Over the past several months the horrendous stories out of Flint, Michigan, have permeated the news, and we've received a few inquiries in the office about lead and copper in our drinking water. So - it seems appropriate to provide some basic information on the issue as it affects Entranosa.

First – our source water (wells) doesn't have any lead (our aquifers are limestone, sandstone and gravel), and only occasional very low levels of copper.

Second – we aren't Flint (or Detroit, Washington DC or Philadelphia). Our system is relatively young, as are the homes and plumbing systems we serve, so lead was not utilized in construction.

Third – the triggering factor in Flint was the corrosiveness of the new water source, the failure to properly address warning signs (increased bacteriological problems, increased levels of disinfection byproducts, a large jump in customer complaints about changes in taste and color of the water), and then failure to report the actual results of tests – since Flint utilized its own lab for testing. Our water is mildly corrosive (pH less than 7), but within established limits for drinking water.

Fourth – we've been testing for lead and copper since the early 90's, and test results are consistent with the EPA and New Mexico Environment Department guidelines for those tests.

Our latest tests were in 2015, and the results are posted in our new Consumer Confidence Report, dated May 6, 2016 (with 2015 data). They show the system is in compliance. Of note - samples are pulled from inside the home, as a "first draw" sample in the morning, by the resident – we collect the samples and have them analyzed at a lab that (we do not control, and which is certified by NMED). Results are sent by the lab to us and NMED (so we can't hide the data). Regardless of the results, we publish the information in a newsletter, include it our annual CCR, and notify the participants of the results. From time to time, we'll get an individual result that exceeds the threshold set by EPA and we immediately resample.

We always pull a lead sample at our office – this past year, the test result was above the EPA threshold – we resampled, using the protocol, and the result was well under the threshold – as it has been the previous 23 years of testing.

If you have concerns about lead in your water, we'll be glad to discuss it with you. If you wish to get it tested, we can help you contact a lab.

Should you have questions – please contact us at the office and ask for John, Drew or Lori.



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