

Entranosa Water News

July 29, 2016

July Usage. Residential demand this month averaged just under 9,700 gallons. Average usage in July 2015 was about 6,200 gallons, and 9,300 gallons in 2014. We encourage you to use what you need – no more, and no less. While it has been elusive, the summer monsoon appears to be presenting itself.

Hardness. We measured hardness at the office this morning at 27 grains. Based on our total pumping in July, it averaged 28.6 grains. A grain is approximately 17.1 milligrams per liter. We expect hardness to decrease slightly in August, to about 25 grains (over much of the water system) due to lower demand.

Board Meeting. The Board of Directors will hold its next monthly meeting on the second Thursday, August 11th at 11:30 a.m. Should you wish to attend, please call to verify the date so we can make proper arrangements and notify you of changes that may impact the meeting schedule.

Leak Adjustment Policy. Under our policy, the coverage period will be paid up to \$1000 – less the average amount of the regular water bill - for those members enrolled in the program. A claim may be filed once every 12 months. The fee is \$1.65/meter. Each member can choose to opt out of the coverage. This program does NOT apply to commercial accounts. All commercial accounts should contact the office if they have a leak. If you have a leak, call 407-8081 to initiate your claim.

Yard Line Repair Insurance. We also offer coverage for yard line repairs, from the meter to the foundation of the home. This service is \$4.00/month but you must choose to be covered – just call 407-8081 (there is a 30 day waiting period). This coverage does NOT include leaks that started prior to the start of your coverage, and there are limits for each incident.

Account information (phone or email) There ARE times when we need to contact you about a water outage or other water related issue. About 78% of our contact info is current - please help us by calling the office with your contact information.

Household Water Pressure. If you have symptoms of high pressure, we'll be glad to check – please call the office. As you may know, there isn't a regulatory requirement that limits the pressure delivered by a community water system, but the Plumbing Code – which applies to homeowners and plumbers – requires the pressure be limited to no more than 80 psi, and over 125 psi could be harmful to your water heater. As a nonprofit, member-owned cooperative, Entranosa has been installing and replacing pressure reducing valves on meter installations for almost 30 years as a courtesy for the membership.

Annual Meeting and Candidates for Board Elections. The Annual Meeting will be held on September 22nd at the Nature Pointe Community Center. There are three board seats open this year. If you have some time to commit and you're interested in serving the community - please nominate yourself, or a good neighbor! To do so – send a letter (or drop off a note) at the office with your name, address, phone number and the statement “nominate xxxx for the board of directors”. The deadline for nominations is close-of-business on Monday, August 1st. Members will receive a meeting packet in late August.

Consumer Confidence Report (CCR). The direct URL link to our current report is:

<http://ccrwater.net/entranosawater-17033>

Call 811 Before You Dig - It IS the Law

Entranosa Water & Wastewater Association
(505) 281-8700 (office) / (505) 604-5935 (emergency)

www.entranosawater.com

Office Hours of Operation: Monday – Thursday 8:00 am – 4:30 pm, and Friday 9:00 am – 4:30 pm

Annual Meeting

The annual meeting of the Entranosa Water & Wastewater Association will be held at the **Nature Pointe Community Center (30 Nature Pointe Drive) at 7:30 P.M. on Thursday, September 22, 2016**. The Center is located in Nature Pointe subdivision, south of I-40. To get there from Sedillo Hill & I-40, on Old 66, go west 1.4 miles to Five Hills Rd. Turn on left onto Five Hills, and then turn right onto Sedillo Road ... take the first left onto Avenida Allegre. Turn left again on Nature Pointe Drive – the community center is another one-half mile. We will place directions on our web site in late August, there is a map in this Notice and we have maps available at the office. The Community Center has offered to provide a BBQ meal before the meeting – it will start at 6:30 pm and end at 7:30 pm (to assist in preparation, please tell us if you'd like to attend). As stated in the Bylaws, the purpose of the meeting is for members to elect Directors and to act on such other business as may be properly transacted.

With respect to the election - there are several ways to cast your ballot: 1) you may mail the ballot to Entranosa, but it must arrive prior to 5:30 P.M. on the 22nd of September; 2) you may cast your ballot at the Entranosa office, during business hours or you may drop your ballot through the mail slot in the door at any time prior to 5:30 P.M. on September 22nd; or, 3) you may attend the meeting and cast your ballot there. Pursuant to the bylaws, all ballots will count toward a quorum for the business contained on the ballot. On the day of the meeting – the 22nd of September - we will continue to accept ballots at the office until 5:30 P.M., at which time we'll move the ballot box and registration books to the meeting place. The meeting will begin precisely at 7:30 P.M. Your ballot is included with this notice – **PLEASE DO NOT LOSE IT**. While we will issue replacement ballots under certain circumstances, it is best to not have to do so – so please don't lose it. Again - you may vote one of three ways:

- 1) You may vote by mail. The ballot will be counted if received prior to 5:30 P.M. on the 22nd of September.
- 2) You may vote at the office at any time prior to 5:30 P.M. on the 22nd of September. If you can't come by during business hours, drop it through the mail slot and it will be recorded as received.
- 3) You may vote at the annual meeting, starting at 7:30 P.M. on the 22nd of September, until the election is 'closed' by the board president and the ballot box "sealed" for counting.

If you choose to vote at the office or at the meeting, remember to **bring** your **"Official Ballot"**. All valid ballots received prior to the official announcement closing the election (at the annual meeting) will be counted. Once the election is closed – the counting committee will convene and count the ballots. We expect to adjourn the meeting no later than 9 PM. The members of the counting committee will continue their efforts until they have a result – in the event they are not finished before the meeting is adjourned, you are welcome to remain at the Center to hear the results when they are finished. You are welcome to observe the counting, but you'll miss the meeting.

While our annual meetings are always fascinating, the board has authorized a \$5 credit toward the water bill of each voting member, as an incentive to attend the annual meeting. Each member is entitled to one vote regardless of how many memberships he or she owns – thus only one credit is available, as well. The credit will be applied to the water bill issued at the end of September. Unfortunately, if you have a membership but don't have a meter, you will not be eligible for the credit. We'll also offer several door prizes, for those in attendance.

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