

Entranosa Water News

March 31, 2017

March Consumption. Residential demand this month was about normal, with the nice weather, and averaged just over 5,000 gallons. In March 2016, average usage was 5,400 gallons and in March 2015 was 4,200 gallons.

Drought. The US Drought Monitor shows significant increases in the drought posture across the State, with 55% of the State being ‘abnormally dry’ (including Bernalillo and Santa Fe County’s) or in ‘moderate drought’. The forecast through June 2017 is for increasing levels of drought along the eastern border of the State, but the rest of the State will be ‘normal’.

Hardness. We measured 17 grains of hardness at the office this past Tuesday, but there are variations throughout the System. Hardness levels in April will range between 17 and 28 grains and will continue to increase in May. A grain is equivalent to 17.1 milligrams per liter.

Board Meeting. The Board of Directors will hold its next monthly meeting on the next-to-last Thursday, April 20th at 11:30 a.m. Should you wish to attend, please call to verify the date so we can make proper arrangements and to notify you of changes that may occur (i.e. weather or schedule).

Yard Line Repair Insurance. We offer insurance coverage to repair or replace leaking yard lines, from the meter to the foundation of the home. This coverage is \$4.00/month but it is optional - you must choose to be covered – just call 407-8081 (there is a 30-day waiting period).

County Water Conservation Ordinances. Our water comes from six wells in the Estancia Basin, where over 90% of the water pumped from the Basin goes to agricultural purposes. Domestic uses (household uses, including landscape irrigation) account for less than five percent of Basin demand (we are about 2%). The Counties of Bernalillo (in 2007) and Santa Fe (in 2002) have enacted water conservation ordinances that mandate ‘No Water Hours’ between 11 a.m. and 7 p.m. daily. The Bernalillo prohibition starts April 1st (this Saturday) and Santa Fe starts on May 1st. There are copies of these ordinances on each County web site, and we can provide a limited number of copies from the office.

Bill Payment – Automatic Payment Authorization. From time to time, bill payments are subject to delays associated with one, or all, of the following: delay in mailing, delay in payment from the bank, postal processing delay, or delay in receipt processing. There has also been an increase of damage and theft at the cluster mail boxes. Regardless of cause, a late fee accrues to payments received after the due date of the 20th. One option to ensure timely payment is an automatic payment authorization, and there is no charge for this service. We offer three options on withdrawal dates (5th, 15th and 20th of each month), and an authorization can be withdrawn by the customer at any time. Call the office for details or assistance. An authorization form is on the reverse of this newsletter.

Call Before You Dig – 811 – It is the Smart Thing to Do AND It’s the Law

Entranosa Water & Wastewater Association
(505) 281-8700 / (505) 604-5935 (emergency)

www.entranosawater.com

Hours of Operation:

Monday – Thursday 8:00am – 4:30pm, Friday 9:00am – 4:30pm

Entranosa Water & Wastewater Association Automatic Payment Authorization

Name on your Entranosa Water & Wastewater Billing Acct		Entranosa Customer/Acct number	
Name on the account at your Bank, Credit Union or Financial Institution			
Name of your Bank, Credit Union or Financial Institution			
Address of your Bank, Credit Union or Financial Institution		City/State	Zip Code
ABA or Bank Routing Number (9 digits)	Checking Account Number (please include all digits)	<u>OR</u> Savings Account Number	
Daytime Telephone Number		Date	
Select your payment date: <input type="checkbox"/> 5 th <input type="checkbox"/> 15 th <input type="checkbox"/> 20 th of the month			
<p>Terms and Conditions for Auto Pay:</p> <ol style="list-style-type: none"> 1. By enrolling in this recurring payment program, you authorize Entranosa Water & Wastewater Association to initiate automated clearing house (ACH) debit entries for your monthly billings from the designated checking or savings account specified above. Once enrollment is processed, all payments will be automatically withdrawn from your designated checking or savings account until you terminate with your authorization. 2. You agree to be bound by any rules your financial institution requires for pre-authorized electronic funds transfer. You are responsible for all fees charged by your financial institution associated with the pre-authorized payment option. 3. You may choose one of the following payment dates - the 5th, 15th or 20th of the month. 4. You have the right to terminate your authorization at any time by contacting the Entranosa Water & Wastewater Association office at 505-281-8700. 			
<p>Signature – I have read and accept the Terms and Conditions for Auto Pay and I authorize Entranosa to process monthly entries to my checking or savings account as shown on my monthly billing notice.</p>			

**Please attached a voided check
 and send with this form to the office:
 Entranosa Water & Wastewater Association
 1330 Hwy 333
 Tijeras NM 87059**

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