

Entranosa Water News

August 30, 2017

August Usage. Residential demand this month averaged just under 7,200 gallons, compared to 7,300 gallons in August of 2016 and 2015. We encourage you to use what you need – no more, and no less. While it has been elusive, the summer monsoon has presented itself – Sandia Park has recorded in excess of nine inches of rain.

Office Closure. The Office will be closed at 11:30AM on Friday September 1st and on Monday, September 4th in recognition of Labor Day. Administrative messages can be left on our answering machine and our Duty Operator can be reached, in case of water emergency, at 505-604-5935.

Hardness. We measured hardness at the office on August 28th and it was 27 grains. Based on our total pumping in August, it averaged 25 grains. A grain is approximately 17.1 milligrams per liter. We expect hardness to remain at this level through the month of September.

Board Meeting. The Board of Directors will hold its next monthly meeting just prior to the Annual Meeting on September 28th. Should you wish to attend, please let us know so we can make proper arrangements.

Employee of the Month. Jessie Bassett has been named our Employee of the Month for August due to the number of phone calls we've received about the assistance he has provided to members in a wide variety of areas. We're grateful for your input – and that Jessie has chosen to affiliate with us.

Yard Line Repair Insurance. We offer insurance coverage for yard line repairs, between the meter to the foundation of the home. The service is \$4.00/month but you must choose to be covered by calling 407-8081 (there is a 30-day waiting period). This coverage does NOT include leaks that started prior to the start of your coverage, and there are limits for each incident.

Household Water Pressure. The Plumbing Code requires a home owner to regulate the water pressure coming into the home to no more than 80 p.s.i., understanding that pressure in excess of 125 psi could be harmful to your water heater or other water appliances. As a nonprofit, member-owned cooperative, Entranosa has been installing and maintaining pressure reducing valves on meter installations for almost 30 years *as a courtesy for the membership*. Regardless of ownership, these mechanical devices will fail over time. If you think you have symptoms of high pressure – give us a call.

Annual Meeting and Candidates for Board Elections. The Annual Meeting will be held on September 28th at the Nature Pointe Community Center, and Alex Leonard is sponsoring a premeeting dinner – please RSVP to the office if you'd like to attend the dinner. A blurb about the meeting is on the reverse. Members should receive their Annual Meeting Packet in the next few days. The ballot this year provides for the selection of three board members and the opportunity to vote on a proposed change to the bylaws. The three vacancies are incumbents, no other nominations were made.

EWVA Board Announces New Hire For CEO. The Board of Directors has announced the hire of East Mountain resident Jack Crider to replace John L. Jones when he retires at the end of the year.

Consumer Confidence Report (CCR). The direct URL link to our current report is:

<http://ccrwater.net/entranosawater-25652>

Call 811 Before You Dig - It IS the Law

Entranosa Water & Wastewater Association
(505) 281-8700 (office) / (505) 604-5935 (emergency)

www.entranosawater.com

Office Hours of Operation: Monday – Thursday 8:00 am – 4:30 pm, and Friday 9:00 am – 4:30 pm

Annual Meeting

The annual meeting of the Entranosa Water & Wastewater Association will be held at the **Nature Pointe Community Center (30 Nature Pointe Drive) at 7:30 P.M. on Thursday, September 28, 2017**. The Center is located in Nature Pointe subdivision, south of I-40. To get there from Sedillo Hill & I-40, on Old 66, go west 1.4 miles to Five Hills Rd. Turn left onto Five Hills, turn right onto Sedillo Road ... take the first left onto Avenida Allegre. Turn left again on Nature Pointe Drive – the community center is another one-half mile, on the east side of the road. We will place directions on our web site after Labor Day. We have maps available at the office. The Nature Pointe has, again, offered to provide a BBQ meal before the meeting – it will start at 6:30 pm and end at 7:30 pm (to assist in preparation, please tell us if you'd like to attend). As stated in the Bylaws, the purpose of the meeting is for members to elect Directors and to act on such other business as may be properly transacted.

With respect to the election - there are several ways to cast your ballot: 1) you may mail the ballot to Entranosa, but it must arrive prior to 5:30 P.M. on the 28th of September; 2) you may cast your ballot at the Entranosa office, during business hours or you may drop your ballot through the mail slot in the door at any time prior to 5:30 P.M. on September 28th; or, 3) you may attend the meeting and cast your ballot there. Pursuant to the bylaws, all ballots will count toward a quorum for the business contained on the ballot. On the day of the meeting – the 28th of September - we will continue to accept ballots at the office until 5:30 P.M., at which time we'll move the ballot box and registration books to the meeting place. The meeting will begin precisely at 7:30 P.M.

Again - you may vote one of three ways:

- 1) You may vote by mail. The ballot will be counted if received prior to 5:30 P.M. on the 28th of September.
- 2) You may vote at the office at any time prior to 5:30 P.M. on the 28th of September. If you can't come by during business hours, drop it through the mail slot and it will be recorded as received.
- 3) You may vote at the annual meeting, starting at 7:30 P.M. on the 28th of September, until the election is 'closed' by the board president and the ballot box "sealed" for counting.

If you choose to vote at the office or at the meeting, remember to **bring** your **"Official Ballot"**. All valid ballots received prior to the official announcement closing the election (at the annual meeting) will be counted. Once the election is closed – the counting committee will convene and count the ballots. We expect to adjourn the meeting no later than 9 PM. The members of the counting committee will continue their efforts until they have a result – in the event they are not finished before the meeting is adjourned, you are welcome to remain at the Center to hear the results when they are finished. You are welcome to observe the counting, but you'll miss the meeting.

While our annual meetings are always fascinating, the board has authorized a \$5 credit toward the water bill of each voting member, as an incentive to attend the annual meeting. Each member is entitled to one vote regardless of how many memberships he or she owns – thus only one credit is available, as well. The credit will be applied to the water bill issued at the end of October. Unfortunately, if you have a membership but don't have a meter, you will not be eligible for the credit – but we'd still like to see you! We'll also offer several door prizes, for those in attendance.