

November

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2018

WANTED

While you're taking a walk in your Neighborhood, look at water meter cans.



If you find and report a valid leak to us, you will receive the **REWARD!**

REWARD: \$20.00 off your next bill

Professionals Keep Water Flowing

Entranosa Water & Wastewater has on staff seven State-certified water and wastewater professionals. To legally operate a water system in New Mexico, a system such as Entranosa must employ a minimum of a Level 2 water certified technician, who is State licensed and certified.



Drew Padilla, Level 4

Entranosa's System Manager, Drew Padilla, is a certified Level 4 water and wastewater operator, which is the highest level of certification. The size of population served and the complexity of the water system are factors that determine the required levels of certification, Padilla explained. The other certified water and wastewater professionals are Eric Nykanen, with a Level 3 certification, and five Level 2 certificate holders: Vince Collier, Jessie Bassett, Jeff Stone, Tommy Muller and Steve King. Padilla added that he is proud that Entranosa has an exceptionally "high level of certification for a system of our size."

Entranosa Water & Wastewater Holiday Hours

In honor of the Thanksgiving holiday, we will be closed on November 22nd and 23rd. We will reopen at 9 a.m. on Monday November 26th. If you have an emergency, you can call the emergency number at (505) 604-5935. Happy Thanksgiving to all our Entranosa members!



Entranosa Water & Wastewater Association
Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Office Hours:

Monday – Thursday 8:00am – 4:30pm

Friday 9:00am – 4:30pm

Entranosa is an equal-opportunity employer.

- ♦ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ♦ Promote water conservation
- ♦ Provide leadership for our Community concerning water and wastewater issues
- ♦ Protect our ground water resources through environmentally responsible business practices
- ♦ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members



Entranosa Water's October Hardness Reading: 26 grains

Average Water Usage: Oct. 7,300 gallons; Sept. 8,500 gallons

First Load of 16-inch Pipe for New Pipeline

On Nov. 5, construction will start on a new three-mile pipeline along Frost Road to improve water delivery to Paa-Ko Communities and the Paa-Ko Ridge Golf Club. Entranosa Water & Wastewater is also working on larger booster pumps to increase flows. The golf course has its own water rights and well and earlier this year, Entranosa Water & Wastewater signed an agreement to transport the water from the existing well through the pipeline. No residential water will be used to irrigate the golf course. The new line is being funded by Mountain Ranch, the parent company of Paa-Ko Communities. Construction is expected to be completed by early March of next year.



RFP for Auditing Services

On Oct. 18, Jack Crider, the CEO of Entranosa Water & Wastewater issued a Request For Proposal for professional auditing services for the calendar years 2018, 2019 and 2020. The RFP also contains an option to extend the contract an additional two calendar years for 2021 and 2022. The proposals are due in the office by 4 p.m. on November 9. The finance committee, which is composed of the Treasurer, Secretary, Chair, a board member and the CEO, will evaluate all the proposals. Crider said he anticipates awarding a contract during the regular board meeting on Nov. 10. In 2017, Entranosa's operating revenues totaled \$2,596,200 and non-operating expenses totaled \$2,573,991.

Pressure Reducing Valves Save Plumbing Fixtures

In the past month, Entranosa Water & Wastewater has had two insurance claims totaling almost \$20K for damages. The cause of the damage is an issue discussed often in this newsletter—excessive water pressure. The uniform plumbing code requires both the water provider and homeowner to install a pressure reducing value (PRV) if the system pressure exceeds 80psi. Entranosa complies with the law and installs a PRV at each meter. However, homeowners don't realize they also need a PRV in the home to reduce pressure that can damage water heaters and other appliances. Handing out flyers, posting in newsletters and websites have been slow to get members attention. CEO Jack Crider is working on a program that will provide free of cost pressure gauges for members in high pressure areas, however the best solution for all parties is to install a PRV in their homes.



PRV installed in home



Entranosa's Board of Directors

Chair : Lee Liggett **Vice Chair:** Paul Gorder **Secretary:** Rob Baracker

Treasurer: Dennis Hodges **Members:** CJ "Skip" Mead, Linda Barbour, Rik Thompson

Entranosa employees Haylee Nykanen, (daughter of Eric Nykanen), Marica Sanchez, Michelle Hissa and Jessie Bassett show off their lighter sides at the Annual Meeting in September.

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