



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981

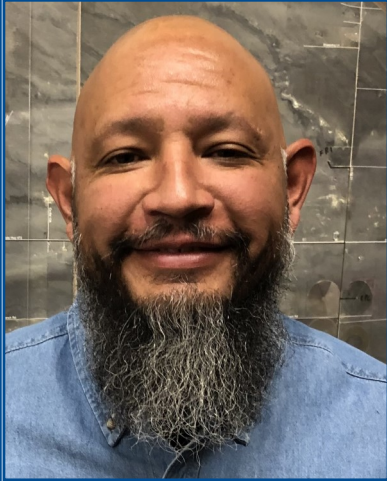


November

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2022

Entranosa Staff Changes



Steven Gonzalez

energy field and Matt had family priorities. Entranosa appreciates their hard work over the years and we wish them good luck in the future.

Steven Gonzalez is the newest member of the Entranosa family. He recently moved to the East Mountains with his fiancé, Andrea Perea, and is a member of Entranosa Water. Steven comes from the Albuquerque Bernalillo County Water Authority with five years of operational experience. He is a certified Level 2 operator and will be testing for his Level 3 before the end of the year. Please welcome Steven! He's a great addition to Entranosa. **Daniel Gutierrez** comes to Entranosa with over nine years of utility work with New Mexico Gas Company. He and his fiancé, Priscilla Tapia, have eight children and he's looking forward to a shorter East Mountain commute to work. Daniel has a commercial driver's license, equipment experience and worked for over three years as an electrician's apprentice. Please give a warm welcome to Daniel! Sadly, Entranosa has also accepted the resignations of two team members: Jessie Bassett and Matt Haskins. Jessie is pursuing a career in the solar



Daniel Gutierrez



Winter is Coming!

The East Mountains received a light freeze in October, but November is generally much colder. Please remember to disconnect your hoses from the hose bibs before the next deep freeze. The typical deep freeze in the area is usually by Nov. 3. Did you know that a connected hose during freezing weather may cause your frost-free hose bib to fail? Protect yourselves from expensive plumbing repairs by disconnecting your hoses at outdoor faucets after each use. Some other common causes for frozen pipes: Garage doors left open, cracked, non-insulated pipes and vent covers left open.



Like A Good Neighbor

This Entranosa member/customer is a regular visitor to the water machine at Entranosa's office location. This little hard-working machine sells over 15,000 gallons of water per month. The water quality is tested every two weeks to ensure the R/O filter system is producing high quality water at only .25 cent/gallon. The concrete blocks protect the machine from drivers backing into it.



Entranosa Water & Wastewater Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Office Hours: Monday 9:00 am — 4:30 pm; Tuesday — Friday 8:00 am to 4:30 pm

Entranosa is an equal-opportunity employer.

- ◇ **Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining**
- ◇ **Promote water conservation**
- ◇ **Provide leadership for our Community concerning water and wastewater issues**
- ◇ **Protect our ground water resources through environmentally responsible business practices**
- ◇ **Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions**

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members
Celebrating 40 Years of Service*



Water Hardness Reading as of 10/27/22: 19 grains

Average Water Usage: October, 7,996; Sept., 6,619 gallons

Average Monthly Bill: \$74.00

Don't Plant in Utility Easements!



While fall is a great time to plant trees, please don't plant them in the utility right of way. County road right of ways are measured from the centerline 50 feet to the private property line. Subdivisions grant a 15-foot utility right of way on private property boundaries. Before you plant trees, build fences or do other landscaping, please call the NM 811 to have all the utilities mark their lines. If you don't do this, in the event of any future utility work, the utility may have to dig up your improvements and destroy your hard work. The utility companies are not responsible for replacing your improvements or owe any financial reimbursement to the home owner.



Stay Out of Meters

Late fall is the time of the year to remind members: *Do Not Go Into Meter Cans!* If you must get into the meter can, please put the insulation blanket back in and close the lid. Every fall, members call about water problems caused by meter lids being left open.

Entranosa crews also recently responded to a meter can leak and discovered another



problem — a copper thief had been stealing 50 cents worth of copper. Well at least the thief got plenty wet in the process of stealing!

Thief sliced a water pipe

Patching Curbs and Asphalt

Along with leaks, comes road repairs. Entranosa has been working through a back log of curb and asphalt repairs because it is difficult to find contractors that will do small repair jobs in the East Mountains. This year alone, Entranosa will complete over \$35,000 in asphalt patches — and there are still two months in the year to go.



Recent Repair After Leak

Thanksgiving Closure

Entranosa Water will be closed on Thursday Nov. 24 and Friday Nov. 25 in observance of the Thanksgiving holiday. The office will reopen on Monday Nov. 28 at 9 am. As always, the Emergency hotline will be staffed in case of a water emergency. Happy Thanksgiving!



Entranosa's Board of Directors

Chair: Dennis Hodges **Vice Chair:** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

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