



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



September

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

2022

Your Vote is Vital!



One of the best reasons to attend the Annual Membership meeting on Sept. 17 — other than the Owl Café green chile cheeseburgers — is to vote for the Board of Directors.

Linda Barbour, member for 22 years; 7 years on the board, seeking reelection

It is very important for all members to vote in these elections. You can cast a ballot by mail to Entranosa; you can hand deliver a ballot; or you can vote in person at the Annual Meeting — and enjoy a green chile cheeseburger!

Paul Gorder, member for 27 years; 25 years on the Board, seeking reelection



Robert 'Rob' Baracker, member for 25 years; 8 years on the Board, seeking reelection



Robert Smith, member for 14 years. Running for first election



Supply Chain Smarts

Entranosa has struggled with the supply chain shortages. Angie Nepper fabricated meter can rings (seen in photo right) as shipments are months away from Entranosa. Setters are rare as well, which secure equipment



inside the meter can.

Operators have designed a set up without setters but will replace them when setters become available again.



Farewell Vince!

It's a sad day for Entranosa. After 24 years of service, Vince Collier has decided to pursue another opportunity in the East Mountains. Vince leaves Entranosa as a Level 2 water and Level 2 wastewater operator. Vince has always taken pride in providing the best customer service, spending time with each member to help them solve their water problems. His 24 years of knowledge of the system will be greatly missed, along with that great smile. Entranosa Board and staff wish him the best of luck in his new adventure!

It's a sad day for Entranosa. After 24 years of



Entranosa Water & Wastewater Association

Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Office Hours:

Monday 9:00 am – 4:30 pm

Tuesday – Friday 8:00 am – 4:30 pm

Entranosa is an equal-opportunity employer.

- ◇ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◇ Promote water conservation
- ◇ Provide leadership for our Community concerning water and wastewater issues
- ◇ Protect our ground water resources through environmentally responsible business practices
- ◇ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members
Celebrating 40 Years of Service*



Water Hardness Reading as of 8/ 17/ 22: 27 grains
Average Water Usage: August, 8,641 gallons; July, 9,914 gal.
Average Monthly Bill: \$79.00

Bylaw Change Summary

In February and March of this year, the Board of the Directors held several workshops to review the Bylaws. From those workshops, the Board approved the changes and directed staff to use the monthly newsletter to explain the changes to the members and prepare the documents necessary for a member vote at the next annual meeting. Most of the changes are clarifications due to Bylaw changes in 2018 and 2021. A few will have direct impact to member services and future operational practices.

•**Septic pumping program:** This program was approved by the membership in 2000 to address groundwater contamination from leaking septic tanks that overflow due to a failed leach field. The concept was to take control over the frequency of septic tank pumping to prevent overflow. Members have expressed their dislike for the program and would rather take control of their septic pumping. Challenges have existed with the program, poor service from septic pumping contractors, scheduling, extra costs, damage to property and significant administrative costs. The Board of Directors would like to eliminate this program. If approved by the membership, members would have their choice of: **1)** using the funds collected to pump members septic tank if the account balance will support the costs of pumping. or **2)** getting a reimbursement for 100% of the septic pumping account balance or **3)** Future water bill credit at 100% of the septic account balance.

•**Elimination of Subscriber Status and paper certificates:** In 2018, the Membership authorized the Board of Directors to change, eliminate or modify the membership categories. The term "subscriber" was used to describe a non-member that was allowed to use water. In 2019, the Board eliminated that category, so either you are a member or allowed under a water contract. When Entranosa was created in the early 1970's, paper membership certificates were issued. As technology improved, digital records became an easier way to track memberships, the certificates have become obsolete.

•**Recall and termination of memberships:** The Bylaws allow the Board of Directors to use surplus funds to recall memberships and pay the holder the par value. The demands of maintaining and expanding a large system, makes it very unlikely that surplus funds will be used to recall memberships. Under the current Bylaws, a membership can only be terminated for non-payment of water charges. Administrative staff work closely with members that are struggling to pay their water bills and have never gotten to the point of terminating a membership. More serious issues have occurred such as intentional acts of damage, thievery, threats, or attacks on staff, denying access to meters, filing frivolous lawsuits and repetitive violations of policy. These acts need to be added to the reasons for membership termination.

•**Large scale irrigation projects, such as golf courses:** This Bylaw was added in 2000 to acknowledge that Entranosa's water rights cannot be used for large scale irrigation projects, such as a golf course. The current golf course at Paako, owns their water rights and Entranosa is paid to pump the water from their well to the golf course. This has caused some confusion as some members irrigate crops and consume a lot of water. Entranosa has a development policy that requires all development to bring wet water rights, water storage, system improvements and engineering to support the additional usage. If the new use can not be supported without impact to the existing members, water use for the development is denied. This specific reference to large scale irrigation projects needs to be removed as the Development Policy is very clear and does not single out a specific use.

Entranosa Closed Sept. 5

To observe the Labor Day federal

holiday, Entranosa Water & Wastewater office will be closed on Monday Sept. 5, 2022. We will reopen on Tuesday Sept. 6 at 8:00 am. The Emergency hotline number is **505-604-5935**.



25 Years With Still Sterling Results

The first-generation of the Miox chlorine generator was installed 25 years ago—recently the third was added. Entranosa was the beta test for the 1st generation. Miox was developed by Sandia Labs which converts salt into chlorine to disinfect water.

The Mighty Miox



Entranosa's Board of Directors

Chair: Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

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