



ENTRANOSA WATER NEWS

Committed to Providing Safe, Clean Water to All Our Members Since 1981



September

A MONTHLY PUBLICATION
FROM YOUR WATER AND WASTEWATER ASSOCIATION

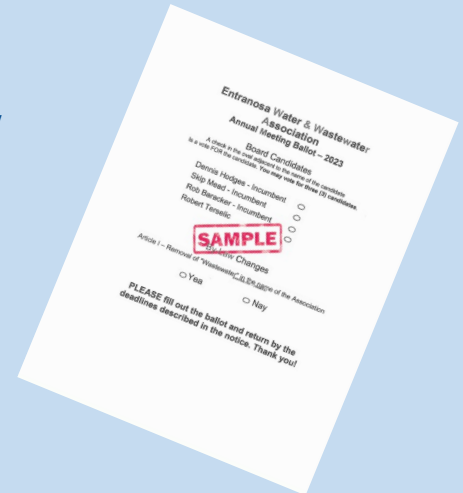
2023

Annual Meeting and Election of Board Candidates

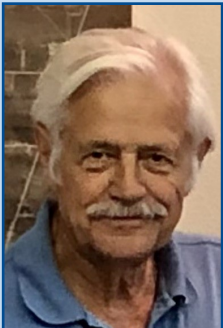


The annual meeting is coming up on September

30, along with the election of Board of Directors candidates for three open board seats. Entranosa invites all our members and their families and to enjoy the famous green chile cheeseburgers and all the fixings made by our friend Ski Martin of the Owl Café in Albuquerque. The meeting starts at 11 am with lunch at 1 pm the business portion of the meeting begins. Please RSVP by 4 pm on Sept. 25 to Entranosa by calling the office at 505-281-8700. Entranosa's Board of Directors approve policy and help guide Entranosa.



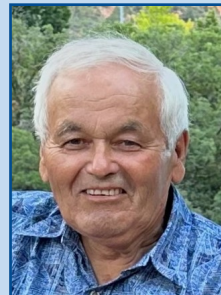
Meet the four candidates running in 2023:



Skip Mead, Member for 30 years, served on Board for 9 years, and is now Secretary.



Dennis Hodges, Member for 27 years, served on Board for 11 years and is now Chairman.



Rob Baracker, Member for 26 years, served on Board for 7 years, and is now Treasurer.



Robert Terselic, Member for 15 years, a professional program manager for the US Air Force.

Labor Day Closure

The Entranosa office will be closed for the Labor Day holiday on Monday September 4, 2023 and will reopen on Tuesday September 5, 2023 at 8:00 am. The emergency number will be staffed during the holiday if you have a serious water issue.



Entranosa Water & Wastewater Association
Office: (505) 281-8700

Emergency: (505) 604-5935

www.entranosawater.com

Hours: Monday 9:00 am - 4:30 pm; Tuesday - Friday 8:00 am to 4:30 pm

Entranosa is an equal opportunity employer

Water outages - Call the duty operator at 505-604-5935 24/7.

- ◆ Reliably supply quality drinking water at a reasonable price to our membership, such that the Association is self-sustaining
- ◆ Promote water conservation
- ◆ Provide leadership for our Community concerning water and wastewater issues
- ◆ Protect our ground water resources through environmentally responsible business practices
- ◆ Pursue water & wastewater service opportunities in the East Mountain and Estancia Basin Regions

**ENTRANOSA'S
MISSION
STATEMENT**



ENTRANOSA WATER NEWS

*Committed to Providing Safe, Clean Water to All Our Members
Celebrating 40 Years of Service*



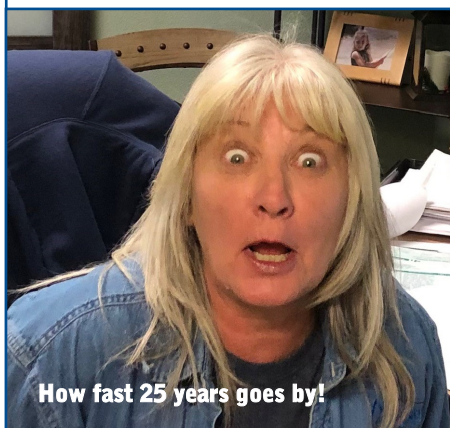
Water Hardness Reading as of 8/29/23: 18 grains
Average Water Usage: August, 9,930; July, 8,668 gallons
Average Monthly Bill: \$99

Changes to Yard Line Protection Coverage

Entranosa Water recently sent out a notice to the members with the yard line insurance. Due to high claims on the yard line, the two policies had to be separated. This will have no impact on members with leak coverage and they do not have to do anything other than change the phone number for claims to the new number of 505-407-8081. Members who want yard line coverage will need to wait for 30 to 45 days, while we work through the start-up of the new policy. The new policy will require members to go directly to the insurance carrier and purchase the policy for \$5.25/month. If you would like to see the letter, you may request a copy from the office by calling 505-281-8700.



Goings on at Entranosa



How fast 25 years goes by!

Entranosa's Business Manager, **Michelle Hissa**, recently celebrated her 25-year anniversary. Hissa said no one is more surprised that she is that 25 years have flown by so quickly. In those years, Michelle has worked almost all administrative positions at

Entranosa and holds all kinds of valuable institutional knowledge in her keen mind. Congratulations Michelle — job well done and looking forward to the next 25 years!

Jessie Bassett has returned to Entranosa after a 10-month departure to install solar panels. Jessie brings back his nine years of experience with Entranosa and we are so happy to have him back!



Jessie Welcome Back!

New Meters Arrived

Entranosa is finally receiving the meters we ordered last year to replace old meters that had processed over 2 million gallons. In order to keep up with aging meters, Entranosa needs to purchase 300 new meters per year. Members with old meters might notice an increase in usage as mechanical meters slow down over-time and can have up to 20 percent of loss revenue for Entranosa. New meters are ultrasonic without moving parts and should last for 20 years without loss of accuracy.



Meters awaiting installation

Mower Accidents

Please be careful with your lawn mower or power mower as this little accident will cost the unfortunate member who ran over the meter can over \$500 to replace it.



Damaged Meter

Entranosa's Board of Directors

Chair: Dennis Hodges **Vice Chair :** Linda Barbour **Secretary:** CJ "Skip" Mead **Treasurer:** Robert 'Rob' Baracker **Members:** Paul Gorder, Joelle Hertel, Rik Thompson

Office 505-281-8700

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Emergency 505-604-5935